

# 2017 CATALOG

JANUARY 1, 2017-  
DECEMBER 31, 2017

**DATE OF PUBLICATION: FEBRUARY 13, 2017**

This is to certify this catalog as being true and correct in content and policy.  
Director signature:

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## MISSION STATEMENT

Our school's mission is to provide a quality educational system to prepare students to pass the state board examination and gain employment within their chosen field of study. We are passionately committed to providing a solid educational foundation to empower our team in the pursuit of excellence and we strongly believe that when people come first, success will follow.

## SCHOOL FACILITIES

Our programs offer the challenge of a stimulating and rewarding career. Paul Mitchell The School North Haven is fully equipped to meet all the demands of modern hair care, while at the same time providing a high-tech atmosphere and attitude for progressive personal development. The 16,538 facility includes a student lounge and lockers, client reception and work areas, management offices, private classrooms, workstations, and equipment.

Paul Mitchell the School North Haven has a side walk with wheelchair accessibility; there are no stairs to get into the lobby. The entrance towards the front of the school is equipped with an elevator for access to all floors in the building. All public/student bathrooms are handicap accessible, and there is a water fountain available adjacent to the service desk. Classroom doors are wide enough for wheelchair access, and the clinic floor is easily accessible as well.

## SCHOOL FACULTY

Under the controlling direction of prestigious designers, you will receive a quality education in the exciting and changing industry of hair design. Our instructors are licensed by the state and are successful professionals who continue to work in salons and spas as time permits.

## ADMINISTRATION/OWNERSHIP

North Haven Academy, LLC., dba Paul Mitchell The School North Haven, is an independently owned and operated franchisee of Paul Mitchell Advanced Education, LLC.

## COURSE DESCRIPTIONS *(All courses are taught in English)*

### **Cosmetology: Standard Occupational Classification (SOC 39-5012.00)**

#### ***Classification of Instructional Program (CIP 12.0401)***

The curriculum involves 1500 hours to satisfy Connecticut state requirements. The course includes extensive instruction and practical experience in cutting, hair coloring, perming, customer service, personal appearance and hygiene, personal motivation and development, retail skills, client record keeping, business ethics, sanitation, state laws and regulations, salon-type administration, and job interviewing.

*\*Students are prepared for entry level cosmetologist.*

### **Cosmetology 245 Hour Refresher Course (SOC 25-1194.00) (CIP 12.0401)**

#### ***This program is not being offered at this time - pending NACCAS approval***

The curriculum involves 245 hours. The course includes instruction and practical experience in refreshing students practical skills.

*\*Students are prepared for entry level cosmetologist.*

**Cosmetology 135 Hour Refresher Course (SOC 25-1194.00) (CIP 12.0401)**

***This program is not being offered at this time - pending NACCAS approval***

The curriculum involves 135 hours. The course includes instruction and practical experience in refreshing students practical skills.

*\*Students are prepared for entry level cosmetologist.*

**Esthetics: Standard Occupational Classification 39-5094.00**

***Classification of Instructional Program (CIP Code 12.0409)***

***This program is not being offered at this time - pending NACCAS approval***

The curriculum involves 600 hours. The course includes extensive instruction and practical experience in skin, facials, hair removal, makeup application, customer service, personal appearance and hygiene, personal motivation and development, retail (Take Home) skills, guest record-keeping, business ethics, state laws and regulations, salon-type administration, and job interviewing.

*\*Students are prepared to be entry-level estheticians.*

At this time the school does not have any plans to improve or change its educational programs.

The school does not have any written agreements with any other entity to offer in whole or part any of its educational programs.

**PARKING AND AMENITIES**

Students must abide by local (city and/or landlord) parking rules, which are announced during orientation. Paul Mitchell The School North Haven will not be responsible for parking violations and/or towing fees.

**NONDISCRIMINATION**

Paul Mitchell The School North Haven, in its admission, instruction, and graduation policies and practices, does not discriminate on the basis of sex, race, religion, age, ethnic origin, color, disability, sexual orientation, or ancestry. The school does not allow or tolerate discrimination of any kind, bullying, harassment, or hazing of any sort. If any student or team member experiences or witnesses anyone being bullied, harassed, or hazed in any way, he or she is required to report the matter to the school's director, Laura Landino or Mario Landino, in person or by calling 203-985-0222, or by mail at 97 Washington Avenue, North Haven, CT 06473 immediately so appropriate action can be taken.

## ADMISSION REQUIREMENTS

Paul Mitchell The School North Haven admits as regular students those who are high school graduates or holders of high school graduation equivalency certificates (GEDs). Paul Mitchell The School North Haven does not accept ability to benefit (ATB) students at this time. In order to take the state board the applicants must be at least 16 of age.

## ADMISSION PROCEDURE

- ❶ **Complete an Application Form:** Complete and submit the application form to the school prior to registration. All forms may be obtained by requesting them from Paul Mitchell The School North Haven or by visiting our website <http://paulmitchell.edu/northhaven>.
- ❷ **Submit an Application Fee:** Action will not be taken on admission or any student loan application until an application fee of \$100.00 is received. Please submit the fee in the form of a cash, credit card or check, payable to Paul Mitchell The School North Haven. This fee is not included in the cost of tuition.
- ❸ **Submit Two (2) Photos:** The photos should be a recent passport picture of yourself.
- ❹ **Entrance Essay:** The essay should include the applicant's accomplishments and career goals.
- ❺ **Personal Interview:** Applicant must complete a personal interview with the Admissions Team prior to registration.
- ❻ **Provide Verification Documents:** Copies of your high school diploma, high school transcripts\*\* an academic transcript of a student who has successfully completed at least two-year program that is acceptable for full credit towards a bachelor's degree, or GED, driver's license or birth certificate are required, and copy of your social security card. If home schooled, a letter, diploma or transcripts from the Home School Association must be provided. The home school Association must be approved by the State Department of Education. We are required to verify that your proof of education is from a valid high school or GED program. If we determine that your diploma or GED certificate is not valid, you will be denied admission to the school.
- ❼ **Enrollment Agreement:** Applicants must sign an Enrollment Agreement prior to enrolling in school. All admissions and financial planning information requirements must be completed at a minimum of seven (7) calendar days prior to the first day of scheduled classes. In some unique instances, exceptions may be necessary due to mail or federal and state schedules, but it is the philosophy and intent of the Admissions procedure to prepare students to succeed with their education. The earlier a student completes all phases of the Admissions Procedure prior to the start of classes, the better the opportunity for student success.
- ❽ Criminal record may be a barrier to employment.

**\*\*Foreign Diplomas or Transcripts:** The school will accept a foreign diploma or transcript, however the diploma or transcript **MUST** be equivalent to a U.S. high school diploma and must be translated into English by a certified translator. ***It is the students responsibility to have the foreign diploma or transcript translated and evaluated as part of the admissions process.*** Because the cost of evaluating a foreign diploma or transcript must be incurred as a charge of admissions prior to enrollment in an eligible program, the fee cannot be included in the cost of attendance (COA). Guidance on who to contact to secure an official translation and evaluation can be obtained from the school Financial Aid Leader.

Paul Mitchell The School North Haven does not recruit students who are already enrolled in a similar program at another institution.

If you have a disability and need an academic adjustment, please notify the admissions officer as soon as possible so the school can review your request. If you are interested in attending our school and you do not have a high school diploma or GED certificate, please contact our admissions office for a list of GED

programs located near the school. Paul Mitchell The School North Haven does not require a student to have immunizations / vaccinations prior to enrollment in our school.

Transfer hours accepted by the school are applied to the total number of hours necessary to complete the program and are considered both attempted and completed hours for the purpose of determining when the allowable maximum time frame has been exhausted. Satisfactory academic progress (SAP) evaluation periods are based on actual contracted hours at the institution. *Please refer to the school Transfer policy for additional information.*

Paul Mitchell The School North Haven does accept reentry students. *Please see the school reentry policy for specific requirements.*

## **APPLICANTS WITH NON-IMMIGRANT VISAS**

Applicants with non-immigrant visas include those with work visas, students, visitors and foreign government officials. An applicant with a non-immigrant visa is not eligible for FSA funds unless they have a Form I-94 with one of the endorsements given in the eligible document section. Non-immigrant visas include, but are not limited to, the F-1, F-2 or M-1 Student Visa, NATO Visa, B-1 or B-2 Visitors Visa, J-1 or J-2 Exchange Visitors Visa, H series or L series. Someone who has only a "Notice of Approval to Apply for Permanent Residence" cannot receive FSA funds.

In addition to the admission requirements, non-immigrant applicants must also provide documentation, as listed above, to show that they are permitted to be enrolled in a post-secondary school. Those students studying under a student visa at a school approved by SEVIS must attend the full-time schedule and can only attend the program for a period not to exceed 12 months.

## **ACCEPTANCE**

After a prospect has completed the enrollment application process, the enrollment team and director reviews each applicant and his or her required admissions materials including the written entrance essay and personal interview to determine acceptance. Upon the decision of the enrollment team and director, the applicant receives written notification of acceptance or denial. Note: All applicants must go through the entire enrollment application process (detailed in the enrollment application) which includes re-entry students (withdrawals) and transfer students.

## **REENTRY STUDENTS**

- ❶ Outstanding tuition, fee, and overtime expenses must be paid in advance or the student must make satisfactory arrangements with the Financial Aid Leader.
- ❷ Previous tuition payments will be credited to the student's balance.
- ❸ Because tuition fees and costs are subject to change, reentering students will be contracted according to the current tuition costs and will be required to pay any additional fees if applicable.
- ❹ Pay a \$100.00 reentry fee.

The school does not deny readmission to any service member of the uniformed services for reasons relating to that service.

Readmission is reserved to the sole discretion of Paul Mitchell The School North Haven and may require special conditions.

Readmission for a student requires a personal interview with school administration. The reentering student will be placed on a 30-day evaluation. During the 30-day evaluation period the student must demonstrate for that period that they can meet the school's minimum attendance and academic requirements for Satisfactory Academic Progress. The student will then be evaluated for Satisfactory Academic Progress at the next scheduled evaluation period to determine their new status. Students who fail to meet the minimum attendance and academic requirements for that 30-day evaluation period may be terminated. Students who re-enter the program are placed in the same Satisfactory Academic Progress standing as when they left. If a reenrolling student has previously used all of their excused absences provided under their original contract, the student will not receive any additional time for excused absences under the new reenrollment contract.

## **TRANSFER STUDENTS**

Paul Mitchell The School North Haven will accept transfer hours from other schools based on an evaluation of the student's comprehension of the course material. A maximum of 600 hours will be accepted for cosmetology students who transfer from another cosmetology school; all transfer students must attend a minimum of 900 hours at Paul Mitchell The School North Haven, to obtain the Paul Mitchell culture and educational program. A maximum of 200 hours will be accepted for esthetic students who transfer from another esthetic school; all transfer students must attend a minimum of 400 hours at Paul Mitchell The School North Haven, to obtain the Paul Mitchell culture and educational program. For students transferring from another Paul Mitchell School, all transfer hours will be accepted, and there is no minimum requirement for hours attended at this school. You must have a current and complete Paul Mitchell Kit. Paul Mitchell The School North Haven does not accept transfer students for the Cosmetology 245 Hour Refresher Course program or Cosmetology 135 Hour Refresher Course programs.

The cost for cosmetology transfer students is \$15.00 per hour attended at Paul Mitchell The School North Haven; this does not include the cost of a complete and current Paul Mitchell student kit.

Please note that students transferring to another school may not be able to transfer all the hours they earned at Paul Mitchell The School North Haven; the number of transferable hours depends on the policy of the receiving school.

## **STATE LICENSING DISCLAIMER**

The state may refuse to grant a license if a student has been convicted of a crime; committed any act involving dishonesty, fraud, or deceit; or committed any act that, if committed by a licensee of the business or profession in question, would be grounds for The State of Connecticut Department of Public Health Hairdressing/Barber to deny licensure. The State of Connecticut Department of Public Health Hairdressing/Barber denies licensure on the grounds that the applicant knowingly made a false statement of fact required to be revealed in the application for such license. Students who are not U.S. citizens or who do not have documented authority to work in the United States will not be eligible to apply to take the state licensure examination. Paul Mitchell The School North Haven is not responsible for students denied licensure.



## ENROLLMENT INFORMATION

- ❶ **Enrollment periods:** Paul Mitchell The School North Haven offers multiple schedules on a quarterly basis, depending upon space availability. Please refer to the Tuition and Registration Schedule supplement or contact Paul Mitchell The School North Haven for exact starting dates.
- ❷ **Holidays and school closures:** Paul Mitchell The School North Haven allows the following holidays off: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and December 25. Students are also given a week of vacation in the month of July and the month of December. (See school calendar for specific dates).
- ❸ **School closures:** Paul Mitchell The School North Haven does not regularly close because of weather-related conditions. When there is a serious "weather emergency", which causes retail business and government offices to close, the school will normally cancel or delay classes. A decision to have a late opening or early closing will be made by the school Director. An announcement is normally placed on Local TV Channel 8 & TV Channel 30. Bi-annual closings also occur for purpose of professional development (see school calendar to determine specific dates).
- ❹ **Enrollment contract:** Paul Mitchell The School North Haven clearly outlines the obligation of both the school and the student in the enrollment contract. A copy of the enrollment contract and information covering costs and payment plans will be furnished to the student before the beginning of class attendance.
- ❺ **Payment schedule:** Paul Mitchell The School North Haven offers a variety of monthly financial payment schedules. See Paul Mitchell The School North Haven's Financial Aid Leader for details.

## EDUCATION GOALS

Paul Mitchell The School North Haven strives to provide a quality educational system that prepares students to pass the state board examination and gain employment within their chosen field of study. Our quality education system includes an outstanding facility, experienced and competent instructors, and a curriculum developed through years of experience and expertise. Our education goals are:

- ❶ To educate students to be professional, knowledgeable, and skilled in their field for marketability within the industry.
- ❷ To maintain a constantly updated program that provides students with the knowledge to compete in their field of study.
- ❸ To promote the continuing educational growth of our faculty and students, using current teaching methods and techniques.
- ❹ To teach courtesy and professionalism as the foundation for a successful career in their chosen field of study.
- ❺ To prepare students to successfully pass the state licensing exam for entry-level employment.
- ❻ To train and graduate students while empowering them to become confident and excited to enter a successful career within the salon and beauty industry.

## COST OF TUITION AND SUPPLIES

Because of inflationary cycles, and because we must occasionally change equipment to remain current, the school reserves the right for the following tuition information to be subject to change.

### TUITION – Cosmetology (w/o Apple Care)

Tuition	\$17,550.00
Lab Fee	1,950.00
Application Fee ( <i>nonrefundable</i> )	100.00
Kit, Equipment, Textbook, Supplies ( <i>nonrefundable</i> )	2,792.76
Taxes ( <i>nonrefundable</i> ) applicable to Kit, Equipment, Textbook, Supplies	177.34
State Board Test (Prometric)	65.00
State of Connecticut Treasury Department (License fee)	<u>100.00</u>
<b>TOTAL COSTS</b>	<b>\$22,735.11</b>

### TUITION – Cosmetology (w/Apple Care)

Tuition	\$17,550.00
Lab Fee	1,950.00
Application Fee ( <i>nonrefundable</i> )	100.00
Kit, Equipment, Textbook, Supplies ( <i>nonrefundable</i> )	2,871.76
Taxes ( <i>nonrefundable</i> ) applicable to Kit, Equipment, Textbook, Supplies	182.36
State Board Test (Prometric)	65.00
State of Connecticut Treasury Department (License fee)	<u>100.00</u>
<b>TOTAL COSTS</b>	<b>\$22,819.12</b>

*The student has the option of purchasing an upgrade Master Makeup kit for an additional charge of \$2,500.00 plus tax.*

### TUITION – Cosmetology 245 Hour Refresher Course

Tuition	\$3,185.00
Application Fee ( <i>nonrefundable</i> )	<u>100.00</u>
<b>TOTAL COSTS</b>	<b>\$3,285.00</b>

***This program is not being offered at this time - pending NACCAS approval***

### TUITION – Cosmetology 135 Hour Refresher Course

Tuition	\$1,755.00
Application Fee ( <i>nonrefundable</i> )	<u>100.00</u>
<b>TOTAL COSTS</b>	<b>\$1,855.00</b>

***This program is not being offered at this time - pending NACCAS approval***

## TUITION – Esthetics

Tuition	\$6,462.00
Lab Fee	138.00
Application Fee ( <b>nonrefundable</b> )	100.00
Kit, Equipment, Textbook, Supplies ( <b>nonrefundable</b> )	1,182.00
Taxes ( <b>nonrefundable</b> ) <i>applicable to Kit, Equipment, Textbook, Supplies</i>	64.75
Lab Fees	1,320.00
<b>TOTAL COSTS</b>	<b>\$7,946.75</b>

***This program is not being offered at this time - pending NACCAS approval***

\* A down payment of \$700.00 is required prior to the first day of class.

\*A \$7.00 lock rental fee will be charged. When the lock is returned in good working order the \$7.00 will be refunded. There will be a \$7.00 charge for locks that need to be replaced or become damaged.

***Payments are due by the 10th of each month, any payments that are made after the 10th of the month will be charged a late fee of \$35.00.***

Please contact the school's Financial Aid Leader for payment options. The school accepts cash, credit card, and personal check payments. Financial aid recipients understand that monies received on their behalf are applied first to tuition costs. Any remaining funds available for the student will be paid to the student only at which time the course costs have been paid in full.

*Financial aid is available to those who qualify.*

## 2017 CLASS START DATES

Cosmetology	
<b>DAY SCHOOL 5 DAYS:</b>	January 10, March 8, June 27, September 6, October 24, December 12
<b>DAY SCHOOL 3-DAYS:</b>	February 8, April 19, June 28, September 6, November 8
<b>NIGHT STUDENTS:</b>	January 9, April 3, June 26, September 25, December 11

Cosmetology 245 Hour Refresher Course and Cosmetology 135 Hour Refresher Course	
<b>DAY SCHOOL 5 DAYS:</b>	<b><i>This program is not being offered at this time - pending NACCAS approval</i></b>
<b>DAY SCHOOL 3-DAYS:</b>	<b><i>This program is not being offered at this time - pending NACCAS approval</i></b>

Esthetics	
<b>DAY SCHOOL 5 DAYS:</b>	May 2
<b>NIGHT STUDENTS:</b>	May 2

## CONSTITUTION DAY

Paul Mitchell The School North Haven celebrates Constitution Day on or near September 17 of each year. For more information visit [www.constitutionday.com](http://www.constitutionday.com)

## **VOTER REGISTRATION**

Students are encouraged to register to vote in State and Federal Elections. Voter Registration and Election Date information for the state of Connecticut can be found at <http://www.ct.gov/sots/cwp>.

For information on Voter Registration and Election Dates for Federal Elections visit [www.eac.gov/voter resources](http://www.eac.gov/voter_resources).

## **STUDENTS WHO WITHDRAW**

Student may request to withdraw from the program in writing or in person to the Financial Aid Leader or the Director. Students who withdraw from the program are required to empty their locker and gather all personal items. Any items left behind by the student will be stored for 60 days, at which time the items become the property of Paul Mitchell The School North Haven.

Students wishing to transfer to another institution must pay all monies owed to Paul Mitchell The School North Haven, and all applicable academic requirements must be met in order for the hours to be released.

## **CORRECTIVE ACTION STEPS**

Once a student has received five (5) coaching sessions, the student may be suspended from school for five (5) days. Suspended students may only be readmitted to school upon paying the administrative suspension fee. If a student receives two (2) more coaching sessions after readmission from a five (5) day suspension, the student's attendance may be permanently terminated. A student may receive a coaching session for the following reasons: incorrect dress code, gossip, neglecting to call in, failure to sign the attendance roll, excessive tardies, leaving school without permission, refusing a guest, unfinished singles on a practical worksheet, behind in theory, smoking on school campus, lack of tuition payments and falling below 70% monthly attendance. For a full list of coaching opportunities refer to the Future Professional Advisory form. A student may be terminated without prior coaching sessions for improper and/or immoral conduct, use of drugs and/or alcohol, bullying, violence, cheating on the timeclock, stealing and violation of the Title IX policy. For a full list of reasons that can lead to termination, refer to the school Future Professional Advisory form.

## **TERMINATION POLICY**

Paul Mitchell The School North Haven may terminate a student's enrollment for non-payment, attendance, immoral and/or improper conduct, receiving seven (7) coaching sessions, failing to comply with educational requirements, and/or the terms as agreed upon within the enrollment contract. For more information refer to the school Future Professional Advisory. Any items left behind by Applicant will be stored for 60 days, at which time they become property of the School. The student will be charged an administrative fee of \$100.00.



## COSMETOLOGY COURSE OVERVIEW

### Course Hours: 1500 clock hours

The course is divided into pre-clinical classroom instruction and clinical service learning experiences.

- ① **Pre-clinical Classroom Instruction:** The first 335.5 hours are devoted to classroom workshops where students learn design principles, technical information, and professional practices.
- ② **Clinic Learning Experience:** The remaining 1164.5 hours are spent in the clinic area where practical experience is gained.

## COSMETOLOGY COURSE OUTLINE

Your time at Paul Mitchell The School North Haven for the cosmetology program will be divided into six designations:

- ① **Core Curriculum:** A full-time, 5-day student spends 213.5-hour orientation; a full-time 3-day student spends 210-hour orientation, a part-time night student spends 180-hour orientation, known as the Core program, instills the basic fundamentals. Students are graded and evaluated using written, oral, and practical testing methods. Students must successfully complete the Core curriculum prior to attending regularly scheduled daily classes in cutting, coloring, permanent waving, and chemical texture services.
- ② **Protégé Learning Experience:** Your experience as a Protégé produces a smooth transition from Core student to Adaptive student. You spend 122 hours for full-time, 5-day student; 120 hours for full-time 3-day student and part-time night student 80 hours as a Protégé preparing you for the clinic classroom experience.
- ③ **Clinic Learning Experience:** Your clinic time from 335.5 to 1500 hours for a full-time, 5- day student; 330 to 1500 hours for a full-time, 3-day student; and 260-1500 hours for a part-time night student will be guided with individual attention and group learning experiences using workshops, monthly worksheets, and periodic tests developed specifically for this monitoring progress. This is when you begin working on paying clients in the clinic floor area. We encourage all students to bring in your friends and family to maximize your learning experience on the clinic classroom.
- ④ **Classroom Learning Experience:** Your classroom time from 335.5 to 1500 hours for a full-time, 5- day student; 330 to 1500 hours for a full-time, 3-day student; and 260-1500 hours for a part-time night student. Classroom time is divided into five (5) areas: cutting, coloring, texture, makeup, and nails. Each area has a specialist in the field who conducts the different elective classes once a week; these may include guest artists, retail, motivation, self-improvement, nail artistry, makeup, etc.
- ⑤ **Adaptive Curriculum:** From 335.5 to 700 hours for full-time, 5-day student; 330-700 hours full-time, 3-day student; and 260 to 700 hours for a part-time night student will enter a new phase of elective classroom workshops coupled with challenging practical services designed to continue building you into a confident designer.
- ⑥ **Creative Curriculum:** You will spend your last 800 hours at Paul Mitchell The School North Haven in "high gear" by dressing, acting, and working like a true professional. You will use your own artistic and creative abilities, coupled with the assistance of the Learning Leaders, to prepare yourself for your future beauty industry career.

## STATE OF CONNECTICUT REQUIREMENTS

### Cosmetology

The instructional program of Paul Mitchell The School North Haven meets or exceeds these requirements:

Subject	Practical Application	Theory Hours
Sanitation and Hygiene	20	15
Anatomy and Physiology	0	15
Chemical Procedures	200	30
Business and Professional Relations	10	10
Hair Care and Treatment	200	20
Skin Care, Facials, Make-up, Shaving	80	15
Manicuring	40	15
Hair Shaping and Styling	750	75
State Laws for barbers & Hairdressers and EEOC Guidelines	0	5
<b>TOTAL HOURS</b>	<b>1300</b>	<b>200</b>

In addition to the state requirements listed above, Paul Mitchell The School North Haven provides training in the areas of communication skills, professional ethics, salesmanship, decorum, record keeping, and client service record cards.

## COSMETOLOGY 245 HOUR REFRESHER COURSE OVERVIEW

**Course Hours: 245 clock hours -**

***This program is not being offered at this time - pending NACCAS approval***

The course is divided into pre-clinical classroom instruction and clinical service learning experiences.

- ① **Pre-clinical Classroom Instruction:** The first 122 hours are devoted to classroom workshops where students learn design principles, technical information, and professional practices.
- ② **Clinic Learning Experience:** The remaining 123 hours are spent in the clinic classroom where practical experience is gained.

## COSMETOLOGY 245 HOUR REFRESHER COURSE OUTLINE

Your time at Paul Mitchell The School North Haven for the Cosmetology 245 Hour Refresher Course program will be divided into three designations:

- ① **Core Curriculum:** A student spends 122-hours in orientation known as the Core program, it instills the basic fundamentals. Students are graded and evaluated using written, oral, and practical testing methods. Students must successfully complete the Core curriculum prior to attending regularly scheduled daily classes in cutting, coloring, permanent waving, and chemical texture services.
- ② **Protégé Learning Experience:** Your experience as a Protégé produces a smooth transition from Core student to Adaptive student. You spend 91.5 hours as a Protégé preparing you for the clinic classroom experience.
- ③ **Clinic Learning Experience:** Your clinic time from 213.5 to 245 hours will be guided with individual attention and group learning experiences using workshops, monthly worksheets, and periodic tests developed specifically for this monitoring progress. This is when you begin working on paying clients in the clinic classroom area. We encourage all students to bring in your friends and family to maximize your learning experience on the clinic classroom.
- ④ **Classroom Learning Experience:** Your classroom time is from 213.5 to 245. Classroom time is divided into five (5) areas: cutting, coloring, texture, makeup, and nails. Each area has a specialist in the field who conducts the different specialty classes once a week; these may include guest artists, retail, motivation, self-improvement, nail artistry, makeup, etc.

## COSMETOLOGY 245 HOUR REFRESHER COURSE

The instructional program of Paul Mitchell The School North Haven meets or exceeds these requirements:

Subject	Theory Hours
Theory (Basic Training)	50
State Laws and Regulation	10
Additional Training	185
<b>TOTAL HOURS</b>	<b>245</b>

## COSMETOLOGY 135 HOUR REFRESHER COURSE OVERVIEW

**Course Hours: 135 clock hours**

***This program is not being offered at this time - pending NACCAS approval***

This course is designed to assist students who have allowed their license to lapse due to non-renewal. The course is divided into two designations:

**Theoretical Classroom Instruction** - 50 hours are theory and final phase, including weekly test.

**Clinic Classroom Learning Experience** - 85 hours are practical application in the clinic classroom.

## COSMETOLOGY 135 HOUR REFRESHER COURSE OUTLINE

Your time in the Paul Mitchell The School North Haven cosmetology 135 hour refresher course will be divided into two designations:

- 1 **Theoretical Classroom Instruction:** A combination of Milady Textbook and Final Phase, our State Board Preparatory Class, including weekly test.
- 2 **Clinic Classroom Learning Experience:** Your time in the clinic classroom will allow you practical application of the information learned in the Milady Textbook and Final Phase classes, to further your understanding and comprehension.

## COSMETOLOGY 135 HOUR REFRESHER COURSE STATE REQUIREMENTS

The instructional program of Paul Mitchell The School North Haven meets or exceeds these requirements:

Subject	Theory Hours	Clinical Hours
Sanitation and Hygiene	10	10
Chemical Procedures	15	40
Hair Care & Treatment	10	10
Hair Shaping & Styling	10	25
CT State Laws	5	0
<b>TOTAL HOURS</b>	<b>50</b>	<b>85</b>



## ESTHETICS COURSE OVERVIEW

**Course Hours: 600 clock hours**

***This program is not being offered at this time - pending NACCAS approval***

The course is divided into pre-clinical classroom instruction and clinical service learning experiences.

- ❶ **Pre-clinical Classroom Instruction:** The first 200 hours are devoted to classroom workshops where students learn design principles, technical information, and professional practices.
- ❷ **Clinic Learning Experience:** The remaining 400 hours are spent in the clinic classroom where practical experience is gained.

## ESTHETICS COURSE OUTLINE

Your time at Paul Mitchell The School North Haven for the esthetics program will be divided into three designations:

- ❶ **Core Curriculum:** This 190-hour time period is dedicated to exploring foundational knowledge and basic esthetics, facial, hair removal, and makeup procedures. You will receive individual attention in practical workshops, and you will complete monthly worksheets and periodic tests throughout the course. This is an intense and exciting portion of your experience.
- ❷ **Clinic Floor Learning Experience:** You will enter a new phase of specialty classroom workshops coupled with challenging practical services that will continue to build your skills as a future beauty industry professional.
- ❸ **Classroom Learning Experience:** During this phase of your learning, you will be introduced to guest speakers, prescriptive (Take Home) selling, motivation, self-improvement, body treatments, and emerging technologies. You will use your own technical and therapeutic abilities, coupled with the assistance of Learning Leaders, to provide service to service guests. You will make discoveries and learn relationship-building skills that will guide your success in this exciting, diverse field.
- ❹ **Creative Curriculum:** You will dress, act, and work like a true salon professional. You will use your own technical and therapeutic abilities, coupled with the assistance of Learning Leaders, to prepare for your future beauty industry career.

## Esthetics

The instructional program of Paul Mitchell The School North Haven meets or exceeds these requirements:

Subject	Practical Application	Theory Hours
Sanitation and Disinfection	0	10
Anatomy and Physiology	0	15
Manual, Electrical and Chemical Facials	229	30
Preparation	15	15
Eyebrow Beautification	20	12
Hair Removal	20	6
Make-Up	10	3
Disease and Disorders	0	10
Health and Safety Considerations	0	20
State Laws for barbers & Hairdressers and EEOC Guidelines	0	10
Additional Training	106	69
<b>TOTAL HOURS</b>	<b>400</b>	<b>200</b>

## COSMETOLOGY PROGRAM TESTING AND GRADING PROCEDURE

The following tests and grading procedures are incorporated during the student's 1500-hour course:

The following tests and grading procedures are incorporated during the student's 1500-hour course:

- 1 **Weekly theory exams:** Students must receive a grade of 70% or higher on each weekly theory exam.
- 2 **213.5-hour for full-time, 5-Day and 210-hours full-time, 3-day CORE Written and practical skills evaluation test:** Students must receive a grade of 70% or higher. If a student fails to pass these exams on their second attempt, they may be asked to withdraw and re-enroll in the next Core class start date.
- 3 **180-hour Night CORE Written and practical skills evaluation test:** Students must receive a grade of 70% or higher.
- 4 **Final Exam 1 (700-hour Adaptive written exam):** This test covers an overview of all related cosmetology subjects (e.g., anatomy, chemistry, etc.) also includes color, cutting, texture, and makeup. Students must receive a grade of 70% or higher.
- 5 **Final Exam 2 (1200-hour Creative written test):** The written exam covers an overview of all theory instruction, Connecticut state law, and other items covered on the state cosmetology exam also includes color, cutting, texture, and makeup. Students must receive a grade of 70% or higher.
- 6 **Practical skills evaluation test will be give when the students are Adaptive (700-hours) and Creative (1200-hours):** Students must receive a 70% or higher grade.

**All Practical skill Evaluations Must be performed on models provided by the students.**

**Live models are required on testing days in CORE, ADAPTIVE, and CREATIVE.**

- 7 **Monthly practical worksheets:** Full-time 5-day and 3-day students must complete eleven (11); part-time students must complete twenty-one (21).

## **COSMETOLOGY 135 HOUR AND 245 HOUR REFRESHER COURSE TESTING AND GRADING PROCEDURE**

The following testing and grading procedures are incorporated into the Cosmetology 135 Hour Refresher Course and Cosmetology 245 Hour Refresher Course:

- ① Students must receive a grade of 70% or higher on weekly theory exams.
- ② Students must receive 70% or higher on each practical worksheet completion.
- ③ Students must receive 70% or higher on all final exams.
- ④ Monthly clinic practical worksheets

***This program is not being offered at this time - pending NACCAS approval***

## **ESTHETICS PROGRAM TESTING AND GRADING PROCEDURE**

The following testing and grading procedures are incorporated into the esthetics 600-hour course:

- ① Students must receive a grade of 70% or higher on weekly theory exams.
- ② Students must receive 70% or higher on each practical worksheet completion.
- ③ Students must receive 70% or higher on all final exams.
- ④ Monthly clinic practical worksheets

***This program is not being offered at this time - pending NACCAS approval***

## **MEASURABLE PERFORMANCE OBJECTIVES**

- ① Complete the required number of clock hours of training.
- ② Achieve and receive passing grades on all practical graduation requirements and projects, including practical and theoretical examinations.
- ③ Satisfactorily pass final written and practical exams.
- ④ Upon completion, receive a graduation certificate.
- ⑤ Pass state board exam.

## SAFETY PRECAUTIONS FOR THE BEAUTY INDUSTRY

By following safety precautions you contribute to the health, welfare, and safety of the community. Always have good hygiene and be professionally dressed. Keep a first aid kit on hand, follow safety regulations, and keep equipment properly sanitized. The following precautions should always be taken with each client:

- ❶ Protect clients' clothing by appropriately draping them.
- ❷ Ask clients to remove any jewelry, hair accessories, glasses, etc.
- ❸ Keep any and all chemicals away from the eyes. In case of eye contact with chemicals, thoroughly rinse eyes with cold water.
- ❹ Wear gloves when dealing with chemicals.
- ❺ Remember that anything containing chemically active ingredients must be used carefully to avoid injury to you and your client.
- ❻ Maintaining good body posture will eliminate straining in your back, legs, and feet.
- ❼ For people who are extremely sensitive, continuous exposure to cosmetic products may cause an allergic reaction.
- ❽ Wearing support hosiery and low heel shoes provides added support and comfort, thereby preventing or reducing the possibility of varicose veins.

## INDUSTRY REQUIREMENTS

Students interested in pursuing a career in cosmetology should:

- ❶ Develop finger dexterity and a sense of form and artistry.
- ❷ Enjoy dealing with the public.
- ❸ Keep aware of the latest fashions and beauty techniques.
- ❹ Make a strong commitment to your education.
- ❺ Be aware that the work can be arduous and physically demanding because of long hours standing and using your hands at shoulder level.

## STUDENT SERVICES

- ❶ **Housing:** Paul Mitchell The School North Haven keeps a file of information about housing in the surrounding areas.
- ❷ **Advising:** Students are provided with academic advising and additional assistance as necessary. If referral to professional assistance is necessary, the school maintains a record of such referral. Information and advice on any financial assistance are accessible to students. Paul Mitchell The School North Haven also gives advice and information to students on these subjects:
  - a. Regulations governing licensure to practice, including reciprocity among jurisdictions.
  - b. Employment opportunities.
  - c. Opportunities for continuing education following graduation.



## GRADUATION REQUIREMENTS IN COURSE

- ① Receive the required number of clock hours of training.
- ② Complete and receive passing grades on all practical graduation requirements and projects, including practical and theoretical examinations.
- ③ For a student to meet state requirements, all practical worksheets must be completed 100%.
- ④ Satisfactorily pass final written and practical exams.
- ⑤ Complete the required theory hours.
- ⑥ Pay all tuition cost or make satisfactory arrangements for payment of all debts owed to the school.
- ⑦ Upon graduation the student will receive a certificate of completion.

***Once the student has met all these requirements, he/she will receive a CERTIFICATE OF COMPLETION.***

Paul Mitchell The School North Haven reserves the right to retain a student in school if the student's progress is not satisfactory as determined by the school's administration and/or the student fails to complete all listed requirements or fails to pass the written and practical exams. Paul Mitchell The School North Haven will not release the student's official transcript until all graduation requirements are met.

For the purposes of transfer or graduation, hours will not be released by the school until all monies owed to the institution have been paid and all academic requirements pertaining to those hours have been completed.

*\*A fee of \$35.00 will be charged for copies of academic transcripts.*

## GRADUATION, PLACEMENT, AND JOB OPPORTUNITIES

There are many wonderful career opportunities available within the beauty industry. In addition to hair design, this industry also offers opportunities in areas such as skin care, makeup, aromatherapy, nail artistry, product education, platform artistry, and salon management.

Although Paul Mitchell The School North Haven ***does not guarantee employment upon graduation***, Paul Mitchell The School North Haven does maintain an aggressive job placement program and will inform students of job openings and opportunities. Paul Mitchell The School North Haven coordinates placement programs with local and national salons by sending out surveys and inviting salon owners and guest artists to teach and speak at Paul Mitchell The School North Haven.

## STUDENT KIT – Cosmetology

Students are responsible to purchase a Paul Mitchell Kit at an additional cost from the tuition. Please note that students are responsible for the purchase of stationery supplies. *Textbook and educational materials may be purchased separately, which may discount kit costs.*

The following items are contained in the Paul Mitchell cosmetology kit:

<b>BRUSHES</b> 1 Large Round Thermal Brush 1 Small Round Thermal Brush 1 Paul Mitchell 407 Styling Brush 1 Paul Mitchell 413 Sculpting Brush 1 Paul Mitchell 427 Paddle Brush 2 Paul Mitchell Color Tint Brushes 1 Scalp Brush  <b>COMBS</b> 1 Paul Mitchell 424 Teal Comb 1 Paul Mitchell 416 Red Comb 1 Metal Pick Teasing Comb 1 Metal Rat Tail Comb 1 Paul Mitchell Detangler Comb 1 Rat Tail Comb 1 Paul Mitchell 408 White Comb 1 Taper Comb 1 Paul Mitchell 408 Black Comb	<b>ACCESSORIES</b> 6 Paul Mitchell Clips 1 Chemical Cape 1 Paul Mitchell Aluminum Spray Bottle 1 Paul Mitchell Black Carry Bag 1 Metal Paul Mitchell Case with Logo 1 Paul Mitchell Manicure Kit  <b>TOOLS</b> 1 Classic Razor 1 Paul Mitchell Tripod 1 Paul Mitchell 1.25 Smoothing Iron 1 Paul Mitchell 6" Scissor/Thinner with Case 9 Mannequin Heads 1 Paul Mitchell Ionic 1000 Blow Dryer 1 5.5" Mannequin Scissors 1 Paul Mitchell 3/4 M 1000 Curling Iron 1 Andis Clipper/Trimmer	<b>STUDENT EDUCATION MATERIALS</b> 1 Cutting System App 1 Men's Cutting System DVD 1 Color System App 1 The Skill Cards 1 Paul Mitchell Product Guide Workbook 1 Connecting to My Future Book 1 Be Nice (Or Else!) Book 1 The Color Paper Swatch Chart 1 PM Shines Paper Swatch Chart 1 Blonding Brochure 1 Shines XG Paper Swatch Chart 1 Black messenger bag 1 Apple Air Ipad (16GB) 1 Ipad Holder
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*Textbooks listed below are included in the Paul Mitchell Kit at a discounted price to the student.*

<b>TEXTBOOKS</b> 1 Milady's Standard Cosmetology 2012 Textbook ISBN-13: 9781439059302 (Hardcover), \$114.95 1 Milady 2012 Course Mate ISBN-13: 9781133281566, \$159.95	1 Milady online Prep, ISBN-13: 9781439058992, \$33.95 1 Milady's Standard Cosmetology 2012 Practical Workbook, ISBN-13: 97814390597227, \$49.95
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## STUDENT KIT – Esthetics

Students are responsible to purchase a Paul Mitchell Kit at an additional cost from the tuition. Please note that students are responsible for the purchase of stationery supplies. *Textbook and educational materials may be purchased separately, which may discount kit costs.*

The following items are contained in the Paul Mitchell esthetics kit:

<b>SEACRET SKIN CARE</b> Facial Cleansing Milk M4 Mineral Rich Magnetic Mud Mask Salt % Oil Scrub Revitalizing Thermal Moisture Mask Mineral Rich Clarifying Mud Mask Essential Moisture Face Cream Body Butter Refresh Vitamin Rich Moisturizer Recover Day Masque Samples Mineral Rich Peeling Gel samples Mineral Rich Clarifying Mud Mask  <b>GLYMED</b> Age Management Skin Care System Gentle Face Wash 1oz. Cell Science Mega - Purifying Cleanser 1oz. Serious Action Skin Wash 1 oz. Serious Action Exfoliant Wash 1 oz. Serious Action Sal-X Purifying Cleanser 1 oz. Serious Action Sal-X Exfoliating Cleanser 1 oz. Age Management Skin Care System Anti Aging Exfoliant Masque 1 oz. Serious Action Masque 1 oz. Cell Science Ultra-Hydrating Enzyme Masque 1 oz. Age Management Skin Care System Photo Age Protection Gel SPF 15 1 oz. Cell Science Photo Age Protection Cream 30+ 1 oz.  1 Manicure Set	<b>STUDENT EDUCATION MATERIALS</b> 1 Be Nice (Or Else!) Book 1 Plugged In membership (while enrolled) 1 Master Audio Club subscription (while enrolled) 1 T - shirt 1 Bag 1 Black Zipper GlyMed Plus logo Cosmetic Bag
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*Textbooks listed below are included in the Paul Mitchell Kit at a discounted price to the student.*

<b>TEXTBOOKS</b> 1 <i>Milady's Standard Esthetics Fundamentals, 11th Edition</i> Textbook, ISBN-13: 9781111306892 (Hardcover), \$204.71 1 GlyMed Plus Purely Professional Skin Care Manual - Student Edition
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***This program is not being offered at this time - pending NACCAS approval***

## FEDERAL RETURN OF TITLE IV FUNDS POLICY

*The school participates in federal financial aid. Please refer to the following refund policy for specific consumer information pursuant to the Federal Financial Aid program.*

- ① Students who receive loans are responsible for repaying the loan amount, plus any interest, less the amount of any refunds, and if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid for federal student financial aid program funds.
- ② For students who have received Title IV financial assistance, the Federal Return of Title IV Funds calculation will be completed first and applicable funds returned. Returned funds will be reduced from the payments received on behalf of the student before applying the institutional refund policy to determine whether the student is owed a refund or if a balance is owed to the institution.
- ③ If a student has received less aid than that student earned, he/she may be eligible for a post-withdrawal disbursement. If a student is eligible for this disbursement, the school will notify the student in writing of the amount he/she is eligible. The student will have 14 days to accept or decline the disbursement. If an acceptance is not received within this time frame, the institution will not make the post-withdrawal disbursement to the student.
- ④ The Federal Return of Title IV Funds formula dictates the amount of federal Title IV aid that must be returned to the federal government or the lending institution by the school and/or the student. The federal formula is applicable to an eligible student receiving federal aid when that student withdraws on or before the 60% point in time in the payment period.
- ⑤ The federal formula requires a return of Title IV aid if the student received federal financial assistance in the form of Stafford Loans, Pell Grants, or Plus loans and withdraws on or before completing 60% of the payment period. The percentage of Title IV aid earned is equal to the percentage of the payment period that was completed as of the withdrawal date if this occurs on or before the 60% point of time. The percentage that has not been earned is calculated by determining the complement of the percentage earned (e.g., if 40% was earned, 60% was unearned).
- ⑥ The amount to be returned is calculated by subtracting the amount of Title IV assistance earned from the amount of Title IV aid that was or could have been disbursed as of the withdrawal date. The percentage of the payment period scheduled to complete is calculated by dividing the total number of clock hours scheduled to complete by the payment period as of the last date of attendance.
- ⑦ If a student unofficially or officially withdraws and has received federal loans, the loans will go into repayment once the grace period expires.
  - a. Unofficial withdrawal applies when a student is absent for 14 or more consecutive calendar days;
  - b. Official withdrawal applies when a student notifies the school in writing or in person.In both cases the last day of attendance will be used in the return to Title IV calculation.
- ⑧ School scheduled breaks of five (5) or more consecutive days are excluded from the return to title IV calculation as periods of nonattendance and, therefore, do not affect the calculation of the amount of federal student aid earned. This provides for more equitable treatment of students who officially or unofficially withdraw near either end of the schedule break.
- ⑨ Funds will be returned to the Federal Government within 45 days.

**NOTE:** A student who withdraws prior to completing 60% of the charging period may be required to repay some of the funds released to the student because of credit balance on the student's account.

The following Title IV refund distribution is used for all financial aid applicants/students due a refund:

- ① Federal Unsubsidized Stafford Loan
- ② Federal Subsidized Stafford Loan
- ③ Federal Plus Loan
- ④ Federal Pell Grant

## INSTITUTIONAL REFUND/DROP POLICY

- ❶ Any monies due the applicant or student shall be refunded within 45 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
  - a. An applicant is not accepted by the school. This applicant shall be entitled to a refund of all monies paid to the school except a non-refundable application fee.
  - b. A student (or in the case of a student under legal age, his/her parent or guardian) should submit a letter in writing to cancel his/her contract and demand his/her money back, within three (3) days of signing the enrollment contract. In this case all monies collected by the school shall be refunded less the non-refundable application fee of \$100.00 and, kit equipment, textbook, and supplies of \$1268.88. This policy applies regardless of whether or not the student has actually started training.
  - c. A student who cancels his/her contract after three (3) days of signing the contract but prior to entering classes is entitled to a refund of all monies paid to the school less a non-refundable application fee of \$100.00 and kit, equipment, textbook, and supplies of \$1268.88.
  - d. A student notifies the institution of his/her official withdrawal.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the student should submit a letter in writing to withdraw from the program, this cancellation date will be determined by the postmark on written notification; or the date said information is delivered to the school administrator/owner in person.
- ❷ Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 30 days and a determination is made to withdraw a student who has been absent from school for 14 or more consecutive calendar days; the withdrawal date that will be used in this calculation based on the student's last date of verifiable attendance.
- ❸ When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- ❹ All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the enrollment contract.
- ❺ If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- ❻ If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- ❼ For students who terminate prior to completion, an administration fee in the amount of \$100.00 will be assessed.
- ❽ A student's account may be sent to collections for non-payment.
- ❾ If the school closes permanently and no longer offers instruction after a student has enrolled and instruction has begun, the school will provide a pro rata refund of tuition to the student.



The following refund table distribution is used for all students due a refund. Upon withdrawal, drop or termination, a student may owe tuition or be entitled to a refund based on his/her scheduled hours:

Percentage Length Scheduled to Complete to Total Length of Course and/or Program	Amount of Total Tuition Owed to the School
0.01% - 4.9%	20%
5% - 9.9%	30%
10% - 14.9%	40%
15% - 24.9%	45%
25% - 49.9%	70%
50% and over	100%

## PAYMENT OPTIONS & FINANCIAL AID ASSISTANCE

The Financial Aid Leader looks forward to working with each individual student to set up a plan that fits their needs.

- ① **Financial Aid is available for those who qualify.** Federal Application for Student Aid (FAFSA) applications must be submitted to determine eligibility for PELL Grants Funds, you don't have to repay and the eligible student loans.
  - ≥ **Step 1:** Apply for a FSA ID to sign your application. The FSA ID - a username and password - has replaced the Federal Student Aid PIN and must be used to log in to certain U.S. Department of Education websites.
  - ≥ **Step 2:** Once you have your FSA ID and password, fill out your FAFSA at [www.fafsa.ed.gov](http://www.fafsa.ed.gov).
  - ≥ **Step 3:** Add North Haven Academy school code, 014730, so your results will reach us directly.

*Maximum loan amounts are as follows:*

**Dependent** students who have answered NO to all the questions in step (3) three of the FAFSA may be eligible for a maximum of \$9,833.00 in subsidized and unsubsidized loans.

**Independent** students who have answered YES to at least one of the questions in step (3) three of the FAFSA may be eligible for a maximum of \$16,500.00 in subsidized loans.

### ② **Interest Free Payment Plans:**

- A full time student will make 10-11 monthly payments with no interest.
- A part time student will make 16-17 monthly payments. with no interest.

### ③ **Direct PLUS loan:**

- Parent of Dependent students have the option to finance tuition/remaining balance through Parent Plus loans based on a credit approval, apply [www.studentloans.gov](http://www.studentloans.gov). Repayments begin 60 days after the loan has been fully disbursed. Parents may request a deferment to delay repayment while the student attends at least half time or up to 6 months after their last day of attendance.

- ④ **Students and parents may finance the balance through private loans.** These loans may have variable interest rates and are based on credit approval. Co-signer opportunities available. Always check out personal loan options with your personal bank or credit union.

## **STUDENT FINANCIAL AID RELEASE**

The undersigned agrees that Paul Mitchell The School North Haven does not guarantee the student loan process in any respect. A Federal Parent Plus loan requires a credit check and is based on the parent's credit. Pre-approval for a Parent Plus loan does not guarantee that the parent will receive a Federal Parent Plus loan. It is critical that the parent be able to pass a credit check when the loan is certified. The school has no control over the approval or decline of a parent's credit history. Nor does the school assume any responsibility for mistakes on any Department of Education financial aid forms. It is up to the student to make sure all forms are accurate and complete.

## **POLICY FOR VERIFICATION OF TITLE IV FUNDING**

The school has policies and procedures that it follows for verification of Title IV funding. The school provides students with a verification form so they can collect the necessary information. The school gives the student a 10-day deadline to return the form to the financial office with verification items attached. If verification documents are not submitted by the due date, the student will be placed on a monthly cash pay status until verification is completed. FAME handles our student overpayments and alerts the school so it can make changes to the award packet, which is reported to Common Origination and Disbursement (COD) for the Department of Education.

A request list for verification documents will be mailed, e-mailed, or given to the student once the Financial Aid Office determines the student has been selected for verification. The Student will have 10 calendar days, from date of notice, to provide the required paperwork to the Financial Aid Office. Verification may result in an increase or decrease to award funds and is based on the information provided to the school. Once verification is complete, the student's award package will be revised if necessary and the student will be contacted in person, by mail or e-mail if need be within 10 business days.

A school must verify any application information that it has reason to believe is incorrect [34 CFR 668.54(a) (3)] or discrepant [34 CFR 668.16(f)]. Students with these applications are considered to be selected for verification by the school even though it may not be verifying the same data as for CPS-selected applicants. Failure to comply with verification request will deem the student not eligible for federal financial funding.

## **SPECIAL PROVISIONS FOR BOOKS AND SUPPLIES**

In order to academically succeed in a program, a Federal Pell Grant student must have the ability to purchase books and supplies at the beginning of the academic period. By the seventh day of a payment period, the school will provide a way for a student who is eligible for a Federal Pell Grant to obtain or purchase the books and supplies required for the payment period if:

- ❶ Ten days before the beginning of the payment period, the school could have disbursed FSA funds to the student; and
- ❷ Disbursement of those funds would have created an FSA credit balance.

The school will consider all the FSA funds a student is eligible to receive at the time it makes the determination, but the school need not consider aid from non-FSA sources.

The amount the school must provide is the lesser of the presumed credit balance or the amount determined by the school that the student needs to obtain the books and supplies. In determining the required amount, the school may use the actual costs of books and supplies or the allowance for those materials used in estimating the student's cost of attendance for the period. A student may decline to participate in this process to obtain or purchase books and supplies, if they so choose.

## ELIGIBILITY OF FINANCIAL AID AFTER A DRUG CONVICTION

Students will be given written notice advising them that a conviction of illegal drugs, of any offense, during an enrollment period for which the student was receiving Title IV financial aid will result in the loss of eligibility for any Title IV per HEA Sec. 484(r)(1) and 20 U.S.C. 1091(r)(1). Students whose eligibility has been suspended due to a drug conviction may resume eligibility if they successfully pass two (2) unannounced drug tests conducted by a drug rehabilitation program that complies with criteria established under HEA Sec. 484(r)(2) (20 U.S.C. 1091(r)(2)).

## PREFERRED LENDER LIST AND PRIVATE EDUCATION LOAN DISCLOSURES

Our school does not have a list of preferred lenders and we do not offer private education loans.

## MAKEUP WORK

All practical, theory tests and lab work should be made up following an absence. The student is responsible for contacting his/her Future Professional Advisor to schedule a time to make up any work. To accommodate students, make up test days are scheduled every Friday for Full Time day students and every Tuesday for Part Time night students. Students must complete make up tests at this scheduled time. Any work or tests not made up will be given a score of zero (0). Students may be responsible for additional educational charges at \$13.00 per hour if academic and/or attendance requirements are not met within the contracted time of study. \* The school reserves the right to prevent future professionals from participating in extra-curricular events if they are not up to date with academic, practical or financial requirement.

## MAKEUP HOURS

Students can makeup hours during course times the student is not normally scheduled for attendance (Please see schedule below). **Students may not make up hours until they have completed Core & Protégé.** Makeup time will only be allowed for students until a cumulative attendance percentage of 100% is achieved. By signing up for a day of Makeup Hours, you are COMMITTING to complete the entire number of hours outlined in the makeup hour schedule. All make up hours must be pre-approved by the school director.

MAKE UP HOURS ARE AS FOLLOWS		
Tuesday	9:30 am - 3:30 pm	5 hours
Wednesday	5:30 pm - 9:30 pm	4 hours
Saturday	9:30 am - 4:00 pm	6 hours

A students must maintain their regular scheduled hours each week in order to obtain additional make up hour.

## SATISFACTORY ACADEMIC PROGRESS POLICY

Students enrolled in programs approved by NACCAS must meet formal standards that measure their satisfactory academic progress toward graduation. The Satisfactory Academic Progress policy is provided to all students prior to enrollment. The policy is consistently applied to all enrolled students. *Satisfactory Academic Progress Evaluations are maintained in the student file.*

## QUANTITATIVE AND QUALITATIVE FACTORS

Factors for measuring the student's progress toward satisfactory completion of the program include maintaining:

- ① A minimum cumulative Theory grade level of 70% or higher.
- ② A minimum cumulative academic level of 70% or higher on practical worksheet completion.\*
- ③ To determine whether a student meets the academic requirements for Satisfactory progress, theory and practical grades are averaged together to give a cumulative academic grade of 70% or higher.
- ④ A minimum cumulative attendance of 80% of their scheduled hours\*\*

*\*To meet the state practical requirements for graduation, students must eventually complete monthly practical worksheets 100%. See LEARNING PARTICIPATION GUIDELINES.*

*\*\*To determine your rate of attendance, divide the cumulative number of hours completed by the scheduled hours to date.*

A student who has not achieved the minimum cumulative GPA of 70% and/or who has not successfully completed at least a cumulative rate of attendance of 80% is not eligible for Title IV assistance, if applicable, unless the student is on warning or has prevailed upon appeal of the determination that has resulted in status of probation.

## COMPLETION OF COURSE WITHIN DESIGNATED PERIOD OF TIME

- Full-time day students attend five (5) days / 30.5 hours per week (Tuesday 9:30 a.m. to 3:30; Wednesday through Friday 9:30 a.m. to 5:00 p.m., and Saturday 9:30 a.m. to 4:00 p.m.).
- Full-time day students attend three (3) days /30 hours per week ( Wednesday through Friday) 9:30 a.m. to 8:30 p.m.
- Part-time night student attend (5) days, 20 hours per week (Monday through Friday 5:30 p.m. to 9:30 p.m.)

The state of Connecticut requires 1500 clock hours for the cosmetology course. Students are expected to complete the course in no more than 125% of the program length. If a student is never absent, he/she should complete the course within 49.18 weeks for a full-time 5-day student, 50 weeks for full-time 3-day students, and 93.75 weeks for part-time night students.

The school requires 245 clock hours for the cosmetology 245 hour refresher course. Students are expected to complete the course in no more than 125% of the program length. If a student is never absent, he/she should complete the course within 8.03 weeks for a full-time 5-day student, 8.17 weeks for full-time 3-day student, and 12.25 weeks for part-time night student. ***This program is not being offered at this time - pending NACCAS approval***

The school requires 135 clock hours for the cosmetology 135 hour refresher course. Students are expected to complete the course in no more than 125% of the program length. If a student is never absent, he/she should complete the course within 3.86 weeks for a full-time 5-day student, 4.5 weeks for full-time 3-day student, and 6.75 weeks for part-time night students. ***This program is not being offered at this time - pending NACCAS approval***

The school requires 600 clock hours for the esthetics course. Students are expected to complete the course in no more than 125% of the program length. If a student is never absent, he/she should complete the course within 19.67 weeks for a full-time 5-day student and 37.50 weeks for full-time 3-day students. ***This program is not being offered at this time - pending NACCAS approval***

## MAXIMUM TIME FRAME

Students must complete the educational program within the maximum time frame, which is based on attending at least 80% of the scheduled hours.

COURSE	LENGTH	MAXIMUM TIME FRAME
Cosmetology – Full Time (5-Days)	49.18 Weeks	61.48 Weeks
Cosmetology – Full Time (3-Days)	50 Weeks	62.5 Weeks
Cosmetology - Part Time (nights)	93.75 Weeks	117.19 Weeks
Cosmetology 245 Hour Refresher Course– Full Time	8.03 Weeks	10.04 Weeks
Cosmetology 245 Hour Refresher Course– Part Time (nights)	12.25 Weeks	15.31 Weeks
Cosmetology 135 Hour Refresher Course– Full Time	3.86 Weeks	4.83 Weeks
Cosmetology 135 Hour Refresher Course– Part Time (nights)	6.75 Weeks	8.44 Weeks
Esthetic Course– Full Time	26.67 Weeks	33.33 Weeks
Esthetic Course– Part Time (nights)	30 Weeks	37.5 Weeks

***The Cosmetology 135 & 245 Refresher program and esthetics programs are not being offered at this time - pending NACCAS approval***

The maximum time frame allowed for transfer students who need less than full course requirements or part-time students will be determined based on 80% of the scheduled contracted hours. If a student fails to complete the program within the maximum time frame they will lose their eligibility for Title IV programs, if applicable, but they will be able to complete the program on a cash pay basis.

## INTERRUPTIONS, COURSE INCOMPLETES, AND WITHDRAWALS

If the student needs to take off more time than allotted in the contract or more than 14 consecutive calendar days, he/she must drop and reenroll when ready to return. Students who withdraw prior to completing the course of study and who wish to reenter will reenter at the same progress status as applicable at the time of withdrawal.

## LEAVE OF ABSENCE

The school does not have a leave of absence policy. However, in the case of pregnancy or new mothers a leave of absence will be permitted with a letter from the Student's doctor.

## NONCREDIT, REMEDIAL COURSE, AND REPETITIONS

Course incompletes, repetitions, and noncredit remedial courses do not apply to this institution. Therefore, these items have no effect upon the school's satisfactory academic progress standards.

## EVALUATION PROCEDURES AND REQUIRED LEVEL OF ACHIEVEMENT

Formal Satisfactory Progress Evaluations in both attendance and academics will occur when a cosmetology students reach 450, 900, and 1200 *actual hours*, when a Cosmetology 245 Hour Refresher Course (245 clock hours) student reaches 122.5 *actual hours*, and when a Cosmetology 135 Hour Refresher Course (135 clock hours) student reaches 67 *actual hours*, and when an Esthetics student reaches 300 *actual hours*. The first evaluation will occur no later than the midpoint of the academic year.

***The Cosmetology 135 & 245 Refresher program and esthetics programs are not being offered at this time - pending NACCAS approval***

The following grading system is used to evaluate a student's academic ability:

- ① Examinations are given in all subjects.
- ② Grades and attendance (Satisfactory Academic Progress) records are reviewed and signed by the student and maintained in the student's financial file. The Satisfactory Academic Progress will reflect if the student evaluation will impact the students eligibility for Financial Aid. The student may request to review their financial aid file from the Financial Aid Leader or Director.

The following grading scale is used for theory progress:

**A = 90 – 100%      B = 80 – 89%      C = 70 – 79%      Failing = Below 70%**

Practical and clinical work is graded by a signature on the student's practical clinic worksheet or guest ticket. A signature from an instructor represents a passing grade which means all elements of the practical grading criteria were met. No signature indicates a failing score which means one or more of the practical grading criteria elements were not met and the student has not met minimum satisfactory standards on the practical application. Students are required to continue and/or repeat the practical application until they receive a signature from an instructor.

***\*The school uses a 900-hour academic year for Title IV purposes.***

## TRANSFER HOURS

Transfer hours accepted by the school are applied to the total number of hours necessary to complete the program and are considered both attempted and completed hours for the purpose of determining when the allowable maximum time frame has been exhausted. Satisfactory Academic Progress evaluation periods are based on actual contracted hours at the institution.

## DETERMINATION OF PROGRESS STATUS

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory progress until the next scheduled evaluation.

## WARNING

Students failing to meet minimum requirements for attendance and/or academic progress will be placed on Financial Aid Warning and considered to be making satisfactory academic progress during the warning period which is until the next evaluation period. The student will be advised in writing on the actions required to attain satisfactory academic progress by the next evaluation. During the Financial Aid Warning period, students are eligible, if applicable, to receive financial aid funds. If at the end of the warning period, the student has still not met both academic and/or attendance requirements, he/she may be placed on probation and, if applicable, the student may be deemed ineligible to receive Title IV funds.



## PROBATION

Students who fail to meet the minimum requirements for attendance and academic progress after the Warning period, the student will be placed on probation and considered to be making satisfactory academic progress while during the probationary period, if the student appeals the decision, and prevails upon appeal.

Additionally, only students who have the ability to meet satisfactory academic progress policy standards by the end of the evaluation period may be placed on probation. Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. Students who are progressing according to their specific academic plan will be considered making satisfactory academic progress. The student will be advised in writing of the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for satisfactory academic progress or set forth by the academic plan, the student will be determined as NOT making satisfactory academic progress, and if applicable, the student will not be deemed eligible to receive Title IV funds.

## RE-ESTABLISHMENT OF SATISFACTORY ACADEMIC PROGRESS *for those who qualify*

Students may re-establish satisfactory academic progress and Title IV funding, as applicable, by meeting the minimum attendance and academic requirements by the end of the warning or probationary period.

## APPEAL PROCEDURE

A student may appeal the Financial Aid ineligible decision if he/she has a reason for not making satisfactory progress and if he/she can document that the circumstances that caused the unsatisfactory academic progress determination have in some way changed and that satisfactory academic progress standard can be met by the end of the next evaluation period. A student has five (5) calendar days from the date of notification that they are not meeting the second consecutive satisfactory progress determination to appeal the unsatisfactory academic progress determination. The student must submit a written appeal to the school's financial aid office on the designated schools Appeal Form describing why they failed to meet satisfactory academic progress standards, along with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the student's situation that will allow them to achieve satisfactory academic progress by the next evaluation point.

The reasons for which a student may appeal a negative progress determination include death of a relative, an injury or illness of the student, or any other allowable special or mitigating circumstances.

The Appeal documents will be reviewed and a decision will be made and reported to the student within 30 calendar days. The appeal and decision documents will be retained in the student's file. If the student prevails upon appeal, the satisfactory academic progress determination will be reversed and federal financial aid will be reinstated, if applicable.

If the appeal is granted the student will be placed on Financial Aid Probation for one evaluation period. If the student has not met academic and/or attendance requirements for two (2) consecutive evaluation periods, and does not prevail on appeal, the student will be determined as not making satisfactory progress and may be terminated.

This policy applies to all students regardless of whether or not they are eligible for Title IV funding programs. In order to comply with USDE requirements the terminology financial aid warning or financial aid probation will be used for both Title IV and non-Title IV students.

## **TERMINATION APPEAL PROCEDURE**

If a student is terminated due to receiving the maximum amount of coaching sessions, or due to the reasons outlined under termination on the Student Advisory Form, the student may appeal the termination decision. A student has five (5) calendar days from the date of termination to appeal the decision. The student must submit a written appeal to the school's Future Professional Advisor on the school's Termination Appeal Form describing why they were terminated, along with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the student's situation that will allow them to continue through the program without incident.

An appeal hearing will take place within 15 business days of receipt of the written appeal. This hearing will be attended by the student, parent/guardian (if the student is a dependent minor), the student's learning leader, the future professional advisor, and the school director. A decision on the student's appeal will be made within three (3) business days by the director of education and will be communicated to the student in writing. This decision will be final.

If a student is terminated for gross misconduct, which includes but is not limited to reporting to school under the influence of alcohol or illegal drugs, cheating, stealing, insubordination, threats, and/or bullying, such termination is final and may not be appealed.

## **ALCOHOL AND DRUG-FREE EDUCATIONAL FACILITY POLICY**

The School is concerned about the use of alcohol and drugs in the educational facility. This concern is based upon the effect that those substances have on a person's judgment, performance, safety, and health.

The School prohibits the possession, use, or being under the influence of alcohol or an illegal substance on School premises or at a School activity.

This prohibition includes drugs which (a) are not legally obtainable or (b) are legally obtainable but have not been legally obtained. The prohibition also includes prescribed drugs not legally obtained and prescribed drugs not being used for the prescribed purposes.

In order to enforce this policy, the School reserves the right to search all School premises, including classrooms, administrative offices, corridors, storage rooms, and parking lots. The School also reserves the right to search all employee and student property on School premises or at School activities, including but not limited to backpacks, purses, handbags, lockers, and vehicles parked on School property. The School also reserves the right to implement other measures necessary to deter abuse of this policy. Failure or refusal to cooperate may be grounds for disciplinary action, including expulsion from the School or termination for employees.

The School also will not object to law enforcement seeking to search School premises or employees and students, and employee and student property on School property or at School activities.

## **STUDENT RIGHT OF ACCESS AND RECORD RETENTION POLICY**

The Family Educational Rights and Privacy Act (FERPA) sets a limit on the disclosure of personally identifiable information from school records and defines the rights of students to review and request changes to the records. FERPA generally gives postsecondary students the rights to:

- ❶ Review their education records,
- ❷ Seek to amend inaccurate information in their records, and
- ❸ Provide consent for the disclosure of their records.

Students (or parents or guardians, if the student is a dependent minor) are guaranteed access to their school records, with a staff member present, within 30 days from the date of the request. Copies of all records can be requested at \$0.20 per page.

### **General Release of Information**

Except under the special conditions described in this policy, a student must provide written consent before the school may disclose personally identifiable information from the student's education records. The written consent must:

- ❶ State the purpose of the disclosure,
- ❷ Specify the records that may be disclosed,
- ❸ Identify the party or class of parties to whom the disclosure may be made, and
- ❹ Be signed and dated.

### **FERPA Disclosures to Parents**

While the rights under FERPA have transferred from a student's parents to the student when the student attends a postsecondary institution, FERPA does permit a school to disclose a student's education records to his or her parents if the student is a dependent student under IRS rules.

Note that the IRS definition of a dependent is quite different from that of a dependent student for Financial Student Aid (FSA) purposes. For IRS purposes, students are dependent if they are listed as dependents on their parent's income tax returns. (If the student is a dependent as defined by the IRS, disclosure may be made to either parent, regardless of which parent claims the student as a dependent.)

A school may disclose information from a student's education records to parents in the case of a health or safety emergency that involves the student without needing the student's consent.

A school may let parents of students under age 21 know when the student has violated any law or policy concerning the use or possession of alcohol or a controlled substance.

A school official may share with parents information that is based on that official's personal knowledge or observation and that is not based on information contained in an education record.

### **Release of Information to Regulatory Agencies**

Disclosures may be made to authorized representatives of the U.S. Department of Education for audit, evaluation, and enforcement purposes. "Authorized representatives" include employees of the Department, such as employees of the Office of Federal Student Aid, the Office of Postsecondary Education, the Office for Civil Rights, and the National Center for Education Statistics, as well as firms under contract to the Department to perform certain administrative functions or studies.

In addition, disclosure may be made if it is in connection with financial aid that the student has received or applied for. Such a disclosure may only be made if the student's information is needed to determine the amount of the aid, the conditions for the aid, or the student's eligibility for the aid, or to enforce the terms or conditions of the aid.

Paul Mitchell The School North Haven provides and permits access to student and other school records as required for any accreditation process initiated by the school or by the National Accrediting Commission of Career Arts and Sciences (NACCAS), or in response to a directive of said Commission.

### **Disclosures in Response to Subpoenas or Court Orders**

FERPA permits schools to disclose education records, without the student's consent, to comply with a lawfully issued subpoena or court order.

In most cases, the school must make a reasonable effort to notify the student who is the subject of the subpoena or court order before complying, so the student may seek protective action. However, the school does not have to notify the student if the court or issuing agency has prohibited such disclosure.

The school may also disclose information from education records, without the consent or knowledge of the student, to representatives of the U.S. Department of Justice in response to an ex parte order issued in connection with the investigation of crimes of terrorism.

### **Disclosures for Other Reasons**

There are two FERPA provisions concerning the release of records relating to a crime of violence. One concerns the release to the victim of any outcome involving an alleged crime of violence (34 CFR 34 CFR 99.31[a][13]). A separate provision permits a school to disclose to anyone the final results of any disciplinary hearing against an alleged perpetrator of a crime of violence where that student was found in violation of the school's rules or policies with respect to such crime or offense (34 CFR 99.31[a][14]).

### **Directory Information**

Paul Mitchell The School North Haven does not publish "directory information" on any student.

### **Record Maintenance**

All requests for releases of information are maintained in the student's file as long as the educational records themselves are kept. All Student records are maintained in perpetuity for students.

### **Amendment to Student Records**

Students have the right to seek an amendment to their school records. To seek an amendment, students must meet with the school director and bring any supporting documentation to show that the record is incorrect.

A parent or eligible student may file a written complaint with the Family Policy Compliance Office regarding an alleged violation under the Family Educational Rights and Privacy Act. The Office's address is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW., Washington, DC 20202.

## PERFORMANCE STATISTICS/JOB OUTLOOK

Paul Mitchell The School North Haven is accredited by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and recognized by the U.S. Department of Education. Each agency requires schools to provide important information regarding outcome rates in the areas of completion, placement, and licensure; however, each agency requires that we provide outcome rates differently. NACCAS requires schools to list the outcome rates for the main campus and all additional campuses as a whole. In this case, there are no additional campuses.- If you have any questions regarding our outcome rates, please see our Admissions Team for assistance.

Paul Mitchell The School North Haven's performance statistics for the calendar year 2015:

Graduation	Placement	Licensure
74.76%	79.22%	97.18%

NACCAS' 2015 Annual Report is derived from a single cohort of students – those scheduled to graduate in 2015. NACCAS' graduation, placement and licensure definitions are described below:

**Graduation:** Based on all students scheduled to graduate from the program in 2015. The scheduled graduation date is a student's most recent contract end date (i.e., the contract end date after all leaves of absence, schedule changes and re-enrollments have been accounted for). A student may count as a graduate if they have completed all applicable graduation requirements at the institution.

**Licensure:** Based on graduates from the graduation cohort who sat for all parts of their required licensure exam prior to November 30, 2016. A student in the licensure cohort may count as a "pass" if they pass all required portions of the examination prior to November 30, 2016.

**Placement:** Based on graduates from the graduation cohort who are eligible for placement. A student may count as placed if they are employed in a field for which their training prepared them prior to November 30, 2016. Students may be excluded from the calculation if they fall into one of the categories listed. In 2015, the school excluded the following number of students\* based on each of the following categories:

- ❶ The graduate is deceased 0
- ❷ The graduate is permanently disabled 0
- ❸ The graduate is deployed for military service/duty 0
- ❹ The graduate studied under a student visa and is ineligible for employment in the U.S. 0
- ❺ The graduate continued his/her education at an institution under the same ownership (e.g., a graduate of your cosmetology program subsequently enrolled in the instructor program of an institution under the same ownership) 0

**Total Excluded 0**

\*If fewer than ten students were excluded for any one category, the disclosure will only include the total of all excluded students if that total is at least ten. If the calculation excluded fewer than a total of ten students the institution will state that it excluded students on the basis of each condition, and note that the number of total exclusions were fewer than 10 and therefore cannot be disclosed.

## PROGRAM INTEGRITY

Paul Mitchell The School North Haven is accredited by NACCAS and uses its calculation for student placement based on each program offered. For the most recent annual reporting period, NACCAS shows the following data for the cosmetology program:

Placement rate	On-time graduation rate	Median Loan Debt
83.12%	3%	2014–2015 Title IV: \$12,500.00. Private: \$0. Institutional: \$0.

For the most recent annual reporting period, NACCAS shows the following data for the esthetics program:

Placement rate	On-time graduation rate	Median Loan Debt
N/A	N/A	2014–2015 Title IV: N/A. Private: \$0. Institutional: \$0.

On-time completion is deemed by the U.S. Department of Education as anyone who graduates within the normal completion time. When a student completes their graduation requirements, including all theory and practical assignments, and the required number of clock hours contracted for within their original contracted graduation date, that student is considered to have graduated on-time. If a student delays their graduation for any reason—such as family responsibilities, day care issues, and other life events—and that causes them to graduate after their original contract end date, they are not considered an on-time graduate. Please note that our graduation rates that are provided in the school catalog are based on how many students started the program and how many completed within the reporting period.

For more information about our graduation rates, the median debt of students who completed the program, and other important information, please visit our Web site at:  
[northhaven.paulmitchell.edu/programs](http://northhaven.paulmitchell.edu/programs).

## STUDENTS RIGHT-TO-KNOW - DEPARTMENT OF EDUCATION RATES

Graduation
81%

Paul Mitchell The School North Haven must prepare the completion and graduation rate of its certificate- or degree-seeking, first-time, full-time undergraduate students each year. The annual rates are based on the 12-month period that ended August 31 of the prior year. The rates will track the outcomes for students for whom 150% of the normal time for completion or graduation has elapsed. Normal time is the amount of time necessary for a student to complete all requirements for a degree or certificate according to the institution's catalog. These rates are generated from the school student record management system.



## STUDENT PROFESSIONAL DEVELOPMENT GUIDELINES

All students must commit to and follow the Student Professional Development Guidelines during their enrollment at Paul Mitchell The School North Haven. These guidelines were established to assist in creating a safe, focused, and enjoyable learning experience.

### Attendance and Documentation of Time

- ❶ The school records attendance in clock hours and gives appropriate attendance credit for all hours attended. The school does not add or deduct attendance hours as a penalty. Attendance is calculated using a computerized time clock and does not round hours. In order to ensure proper clock hours are credited, full-time and Part time students are required to clock in/out 2 times a day: when they arrive to school and when they leave at the end of the day. If a student fails to clock in or out for their schedule on the student timeclock, the student will not receive hours. If the student wishes to dispute any hours they feel earned, the student must provide documentation to verify attendance on the missing time form. The documentation would include the student sign in sheet, the specialty class attendance role, and/or the guest service summary.
- ❷ The school is open from 9:30 AM to 5:00 PM for day students and 5:30 PM to 9:30 PM for night students.
- ❸ All courses require continuous attendance.
- ❹ The prescribed attendance schedule must be maintained each week.
- ❺ Night students may not miss Thursday or Fridays; day students may not miss Friday and Saturdays.
- ❻ If a student misses any time in Core, it is his or her responsibility to arrange with the Learning Leader to receive the handouts, notes, assignments, etc.
- ❼ Students must be on time, as tardiness inhibits the learning process. Students who are late for theory class may not enter the classroom and will not receive theory credit or clock hours during Theory time. Students who are late for a specialty class or a guest artist class may attend the class, but must be accompanied into the classroom by an instructor. Students are never excused from mandatory theory class to work in the clinic.
- ❽ Students must come prepared with all equipment and academic needs or the student will be sent home
- ❾ During the enrollment contract period, the student is allowed to miss 150 hours (cosmetology), 24 hours (cosmetology 245 hour refresher course), 60 hours (esthetics), and 10 hours (makeup) before having to pay extra instructional charges. If the student's training goes beyond the contracted ending date for course completion, a cosmetology student will be charged an additional \$13.00 for each hour completed after the contract ending date. An esthetics student will be charged an additional \$11.00 for each hour completed after the contract ending date. The student may use the 150 (cosmetology), 24 (cosmetology 245 hour refresher course), 60 (esthetics), and 10 (makeup) allowed absent hours for vacation, appointments, illness, etc. Extra Instructional Charges will be billed to the applicants account once the Schedule Program Length is reached. Overtime charges are to be paid at the time the student reaches their contracted time and must be paid one (1) month prior to graduation.

***\*\*Refer to the school enrollment contract for the Enrollment Contract Period definition.***

***Please note that if a student misses more than 14 consecutive calendar days, the student may be terminated from the program.***

***The Cosmetology 135 & 245 Refresher course and esthetics course are not being offered at this time - pending NACCAS approval***

- 10 Students who are late or cannot attend school must contact the school and talk to the school service desk immediately. Day students must call in by 9:00 AM. and Night students must call in by 1:30 PM.

If a student's attendance percentage drops below 90% he/she will be placed on a thirty day challenge with a re-check in thirty days. If the student does not reach 90% on day thirty-one he/she will be placed on thirty day probation. Should the student fail to achieve 90% on day sixty-one he/she will be terminated from the school.

- 11 If a student arrives late to school without calling in he/she may be asked to clock out and will not receive time for that day.
- 12 Students must request time off from school from the Future Professional Advisor.
- 13 Students are required to be in attendance a minimum of 30.5 hours per week for the 5-day full-time schedule; 30 hours per week for 3-day full-time schedule; 16 hours per week for part-time night schedule. Holidays such as Thanksgiving, Christmas, and New Year's Day will be set according to the calendar each year.

**Observe the appropriate breaks for your school schedule. Breaks are as follows:**

Student Schedule	Breaks	Lunch
11 hr/day	10 min. in the morning & 10 min in the afternoon	30 min. lunch / 30 min. dinner
7.5 hr/day	10 min. in the morning & 10 min in afternoon	1 hour lunch
6 hr/day	10 min. in the morning & 10 min in afternoon	1 hour lunch
4 hr/day	10 min at mid-point of schedule	n/a

- 14 Documentation of time: Students may not leave the school premises during regular hours without an instructor's permission.
- Students who leave school premises for more than 10 minutes or those who leave early must document their time by clocking out on the time clock, signing the sign-out sheet, and having an instructor book them out.
  - Students who leave school premises for less than 10 minutes must sign the sign-out sheet.
- 15 Students must keep a record of all services each day on the "service tracking sheet," which must be completed daily and turned in every month.

**Theory:** Students will not be allowed in Theory once the door is closed. The student will not receive theory credit or clock hours during this time. If a student chooses to leave Theory class for any reason he/she will not be allowed to return to Theory. If there's a transition period during Theory, a student will be allowed to enter to receive credit for the remaining scheduled time in Theory.

**Professional Image:** A professional image is a requirement for successful participation in school. Students must maintain the following professional dress code:

- ① Core and Phase One students must wear all black.
- ② Phase Two students must wear black or white in any combination.
- ③ Clothing must be professional, clean, and free of stains and tears.
- ④ Shoes should be black, closed-toe, professional, and comfortable for all students.
- ⑤ Name tags must be worn at all times (\$15.00 replacement fee for lost name tags)
- ⑥ Hair must be clean and styled prior to arriving at school. Ponytails are not acceptable.
- ⑦ Cosmetics must be applied prior to arriving at school, using trend-appropriate makeup techniques.
- ⑧ Leggings must be solid black and worn with mid-thigh top.
- ⑨ The following is a list of unacceptable dress:
  - a. Tennis shoes, gym shoes, foot thongs, Crocs, or beach sandals, or backless ballet slippers
  - b. Tank tops, sleeveless tops or backless shirts
  - c. Sweatpants and sweatshirts; nylon, fleece or terry cloth material
  - d. Printed T-shirts other than those with a PAUL MITCHELL logo;
  - e. Overalls, gym wear, spandex or biking shorts
  - f. Summer shorts
  - g. Midriffs and revealing necklines.
  - h. Skirts above the knee must be worn with black solid leggings. Lace tights are not acceptable as replacement for leggings
  - i. Color stripes or patterns, floral prints on clothing or shoes
  - j. Shoes or slippers made of mesh or any see through material
  - k. Hats of any kind
- ⑩ Students who fail to comply with the professional dress code will be asked to leave and return with appropriate attire.

Esthetic students must maintain the following professional dress code:

- ① Esthetic students must wear black bottoms and white tops.
- ② Clothing must be professional, clean, and free of stains and tears.
- ③ Shoes should be black, closed-toe, professional, and comfortable for all students.
- ④ Name tags must be worn at all times (\$15.00 replacement fee for lost name tags)
- ⑤ Hair must be clean and styled prior to arriving at school. Ponytails are not acceptable. Hair may be pulled back with a clip when performing a practical service.
- ⑥ Cosmetics must be applied prior to arriving at school, using trend-appropriate makeup techniques.
- ⑦ Leggings must be solid black and worn with mid-thigh white top.
- ⑧ The following is a list of unacceptable dress:
  - a. Tennis shoes, gym shoes, foot thongs, Crocs, or beach sandals, or backless ballet slippers
  - b. Tank tops, sleeveless tops or backless shirts
  - c. Sweatpants and sweatshirts; nylon, fleece or terry cloth material
  - d. Printed T-shirts other than those with a PAUL MITCHELL logo;
  - e. Overalls, gym wear, spandex or biking shorts
  - f. Summer shorts
  - g. Midriffs and revealing necklines.
  - h. Skirts above the knee must be worn with black solid leggings. Lace tights are not acceptable as replacement for leggings
  - i. Color stripes or patterns, floral prints on clothing or shoes
  - j. Shoes or slippers made of mesh or any see through material
  - k. Hats of any kind
- ⑨ Students who fail to comply with the professional dress code will be asked to leave and return with appropriate attire.

***The Esthetics program is not being offered at this time pending NACCAS approval***

### **Sanitation and Personal Services**

- ① Students must keep workstations and classroom areas clean, sanitary, and clutter free at all times.
- ② Students must clean their stations, including the floor, after each service.
- ③ Hair must be swept up immediately after a service is completed, before blow drying.
- ④ Workstations must be cleaned at the end of the day, prior to clocking out for the day.
- ⑤ Students may have their hair or other services done Wednesday and Thursday. To receive a service, students must do the following prior to starting the service:
  - a. Must sign up at the service desk and receive approval.
  - b. Be scheduled off the service books by a Learning Leader.
  - c. Pay for service supplies including perms, tints, bleaches, rinses, conditioning, treatments, manicures, nails, etc.
  - d. Personal services are considered rewards and scheduled for students who are up to date with all projects, tests, and worksheets. School assignments and successful learning are the priority.

## **Communication Guidelines and Professional Conduct**

- ❶ Visitors are allowed in the reception area only. Visitors are not allowed in the classrooms, student lounge, or clinic floor area.
- ❷ Only emergency calls are permitted on the business phone.
- ❸ Cell phones are permitted in the lunch area only.
- ❹ Students may not visit with another student who is servicing a client.
- ❺ Students may not gather around the reception desk, reception area, or offices.
- ❻ Food, drinks, and water bottles are allowed only in the lunchroom. Covered water is allowed in the classroom. Gum is not allowed in the school.
- ❼ Headsets and radios are not allowed in school.
- ❽ Paul Mitchell The School North Haven is a smoke-free campus.
- ❾ Stealing or taking school or another's personal property is unacceptable.
- ❿ The use of or possession of any item that is, or resembles, a weapon, firearm or explosive of any kind is prohibited from the school and will result in termination of enrollment.
- ⓫ The use of possession of illegal drugs or alcohol on the premises of the school or at any school function is strictly forbidden and will result in the revocation of student financial assistance and enrollment.

## Learning Participation Guidelines

- ❶ Peer teaching and tutoring are encouraged. Taking credit for another's work or cheating during exams is unacceptable.
- ❷ Students will be expected to maintain an average of 70% on all theory tests and assignments.
- ❸ Students must take all appointments assigned to them. This includes last-minute walk-ins.
- ❹ Students may not be released from required theory class to take a client.
- ❺ Only desk personnel may schedule or change client service appointments.
- ❻ All services must be checked and the service ticket initialed by an instructor.
- ❼ Students are expected to be continuously working on school-related projects, assignments, reading, or test preparation during school hours.
- ❽ Students will receive clock hours during the times they fully participate in their learning experience.
- ❾ When students are not scheduled with service appointments or are not scheduled to attend theory or an elective class, they may focus on the following:
  - a. Completion of monthly worksheets
  - b. Completion of theory review worksheets
  - c. Performing a service on another student
  - d. Listening to or reading school resource center materials, including educational videos, audiotapes, and books
- ❿ Students must comply with school personnel and instructor's assignments and requests as required by the curriculum and student guidelines and rules.
- ⓫ Students may not perform hair, skin, or nail services outside of school unless authorized to do so by school administration. Conducting unauthorized hair, skin, or nail services outside of school will be reported to the state board and may result in your inability to receive a professional license.
- ⓬ Students are responsible for their own equipment and may use a station drawer only while working at that station. All equipment, tools, and personal items must be secured in their assigned locker. Paul Mitchell The School North Haven is not responsible for any lost or stolen articles.
- ⓭ Parking is allowed in assigned parking areas only or cars may be towed at the owner's expense.
- ⓮ All worksheets are due on the assigned day of each month by 5:00 PM for day students and 9:30 PM for night students.
- ⓯ If a student fails to complete a worksheet 100%, the student will be placed on the Back on Track list and will remain on the list until the following month.



## COACHING AND CORRECTIVE ACTION

Part of your learning experience includes fine-tuning and mastering the skills and behaviors of a salon professional. The school team will coach all students to correct noncompliant or destructive behavior.

The following actions may be inspected for noncompliance:

- ❶ **Attendance and Documentation of Time Guidelines:** Attendance, promptness, and documentation of work are cornerstones of successful work practices. Students may be clocked out, released for the day, or suspended when they do not comply with guidelines.
- ❷ **Professional Image Standards:** Professional image standards were created to provide guidance and direction to students as they develop their professional image and persona. Students may be clocked out and released for the day when they do not meet professional image standards.
- ❸ **Sanitation and Personal Service Procedures:** Sanitation and personal service procedures have been established to comply with state laws and to provide a safe and clean service environment. Students may be clocked out and released for the day when they do not follow sanitation and personal service procedures.
- ❹ **Communication Guidelines and Professional Conduct:** It is the school's responsibility to provide a learning environment that is professional, positive, and conducive to learning. Staff and students all contribute to a mutually respectful learning environment that fosters effective communication and professional conduct. Students who fail to follow communication guidelines and who do not conduct themselves in a respectful and professional manner may experience suspension or termination.
- ❺ **Learning Participation Guidelines:** The learning participation guidelines have been established to provide a creative, fun, interactive, and collaborative learning environment that empowers students to act as "future salon professionals" and committed learners. Positive behavior is required to create a mutually beneficial learning environment for all students. Students who fail to meet the guidelines and create challenges for other students or staff may be released from school, suspended, or terminated.

### Corrective Action Steps

Once a student has received five (5) coaching sessions, the student may be suspended from school for five (5) days. Suspended students may only be readmitted to school upon paying the administrative suspension fee. If a student receives two (2) more coaching sessions after readmission from a five (5) day suspension, the student's attendance may be permanently terminated. A student may be terminated without prior coaching sessions for improper and/ or immoral conduct. Refer to the school Future Professional Advisory.

*When monitoring students for unofficial withdrawals, the school is required to count any days that a student was out of school on suspension as a part of the 14 consecutive days of non-attendance used to determine whether the student will be returning to school.*

We believe in providing a quality environment with an exceptional educational program. This framework gives everyone the opportunity to enjoy the experience! The entire staff appreciates the students' respect of these guidelines.

## POLICIES AND PROCEDURES FOR STUDENTS WITH DISABILITIES

- ❶ **Accommodation Procedures for Students with Disabilities**
- ❷ **Grievance Procedures for Students who have Complaints on the Basis of Disability**

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### ❶ **Accommodation Procedures for Students with Disabilities**

**Non-Discrimination Policy** — It is the policy of Paul Mitchell The School to comply with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act which are Federal laws that prohibit discrimination on the basis of disability. Paul Mitchell The School does not discriminate on the basis of disability against a qualified person with a disability in regard to application, acceptance, grading, advancement, training, discipline, graduation, or any other aspect related to a student's participation in a program of Paul Mitchell The School. This applies to all students and applicants for admission to The School. Paul Mitchell The School will provide reasonable accommodations to students with disabilities.

**Definition of an Individual with a Disability** — An *individual with a disability* is a person who has a physical or mental impairment which substantially limits one or more major life activities of the individual. These persons are protected by Section 504 of the Rehabilitation Act and the Americans with Disabilities Act (ADA). Individuals with a record of such an impairment and individuals who are regarded as having such an impairment are also protected by these Federal laws. The definition of "disability" in Section 504 and the ADA should be interpreted to allow for broad coverage.

The phrase *physical impairment* means a physiological disorder or condition, a cosmetic disfigurement, or an anatomical loss, that affects one or more of the following body systems: neurological; musculoskeletal; special sense organs (which would include speech organs that are not respiratory such as vocal cords, soft palate, tongue, etc.); respiratory, including speech organs; cardiovascular; reproductive; digestive; genitourinary; hemic and lymphatic; skin; and endocrine. Examples include, but are not limited to, orthopedic, visual, speech, and hearing impairments, cerebral palsy, epilepsy, muscular dystrophy, multiple sclerosis, cancer, heart disease, diabetes, HIV disease (symptomatic or asymptomatic), tuberculosis, drug addiction, and alcoholism.

The phrase *mental impairment* means any mental or psychological disorder, including but not limited to, mental retardation, organic brain syndrome, emotional or mental illness, specific learning disabilities, post-traumatic stress disorder, depression and bi-polar disorder. The phrase substantially limits must be interpreted without regard to the ameliorative effects of mitigating measures, other than ordinary eyeglasses or contact lenses. Mitigating measures are things like medications, prosthetic devices, assistive devices, or learned behavioral or adaptive neurological modifications that an individual may use to eliminate or reduce the effects of an impairment. These measures cannot be considered when determining whether a person has a substantially limiting impairment. An impairment that is episodic or in remission is a disability if, when in an active phase, it would substantially limit a major life activity. For example, a student with bipolar disorder would be covered if, during manic or depressive episodes, the student is substantially limited in a major life activity (e.g., thinking, concentrating, neurological function, or brain function).

The phrase *major life activities* means functions such as caring for one's self, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating and working. Major life activities also includes major bodily functions such as functions of the immune system, normal cell growth, and digestive, bowel, bladder, neurological, brain, respiratory, circulatory, endocrine, and reproductive functions.

## The School's Responsibilities to Students with Disabilities

The School must provide *academic adjustments*, *auxiliary aids* and *reasonable accommodations* to students with disabilities, that are necessary to ensure students are not denied the benefits of, or excluded from participation in, The School's program. The School must make modifications to its academic requirements that are necessary to ensure that the requirements do not discriminate against students with disabilities. The School must ensure that it provides physical access to students with disabilities. It is also the responsibility of Paul Mitchell The School to permit students with disabilities to use service dogs on each campus.

The person responsible for implementing these responsibilities at Paul Mitchell The School North Haven Campus is: Laura Landino; ADA Compliance Coordinator; 97 Washington Avenue, North Haven, CT 06473; (866) 942-5627; [laural@northhaven.paulmitchell.edu](mailto:laural@northhaven.paulmitchell.edu).

When a student informs a School staff member that the student is disabled, or needs accommodations or assistance due to disability, the staff member will refer the Student to The School's ADA Compliance Coordinator.

## Procedures for Students and The School

**Documentation of disability by students** — Students with disabilities who wish to request reasonable accommodations (including academic adjustments, auxiliary aids, or modifications) must contact the ADA Compliance Coordinator named above for their campus. Students must provide documentation of disability from an appropriate professional, which depends on the nature of the disability. For example, a student with a psychological disability should provide documentation from a psychologist, psychiatrist or social worker.

This documentation may be the student's existing medical records, or reports created by the student's medical provider or an appropriate professional who conducts an assessment of the student. It may be documentation from the student's past educational records such as reports from teachers or school psychologists, or records that show the student's educational history, disability assessment, and the accommodations the student previously received. It may be records from the state department of rehabilitation or the U.S. Department of Veterans Affairs. Documentation should be current and relevant, but that does not mean that a recent report or record is needed in all cases. Some disabilities are stable lifelong conditions and historic documentation will be sufficient. Some disabilities are readily apparent and observable and thus little or no documentation will be needed.

The documentation of disability is kept at all times in a locked, private file at The School. To protect privacy, direct access to this documentation is by written consent only. The ADA Compliance Coordinator will determine what information needs to be shared with Paul Mitchell The School staff and Learning Leaders, on an "as needed basis," in order to facilitate academic accommodations or other services.

**Student requests for accommodations and interactive discussion with ADA Compliance Coordinator** — Students who plan to request accommodations should contact the ADA Compliance Coordinator promptly, so there is time for the Coordinator to review the student's documentation and discuss accommodations with the student before the student begins the class or program for which the accommodation is being requested. When a student contacts the Coordinator, the Coordinator will keep a record of the dates and contacts with the student, including a record of the accommodations requested by the student. Students who have questions about the type of documentation they need to provide should contact the Coordinator to discuss this.

The student and the ADA Compliance Coordinator will discuss how the student's impairment impacts the student, how the student expects the impairment to impact the student in The School's program, the types of accommodations the student has previously received (if any), and the accommodations being requested by the student from The School. The Coordinator and the student should discuss accommodations needed during all phases of the program (Core, Adaptive and Creative), and for classroom instruction, skills based instruction and skills practice.

The documentation (or observation) must show the nature of the student's disability and how it limits a major life activity. The accommodations requested by the student should be related to these limitations. There are no pre-set accommodations for specific disabilities. Instead, the Coordinator and the student must discuss and determine what the student's limitations are, and how they can be accommodated.

*Here are some examples:*

- A student with an orthopedic disability may need cushioned floor mats and scheduled times to sit down. These students may also need particular kinds of chairs.
- A student with a learning disability or attention deficit disorder may need extra time to take tests, such as ninety minutes to take a test instead of the sixty minutes allowed to other students. These students may need to take their tests in a location that is quiet and has no distractions, such as an office rather than the classroom.
- A student with a learning disability or psychological disability may need a note taker, a copy of the instructor's notes or presentation, or to use a tape recorder during instruction.
- A student with post-traumatic stress disorder or an anxiety disorder may need to take periodic leaves of absence, or may need to structure their program so that it is scheduled over a longer period of time than usual. These students may need to take breaks in a quiet room during skills practice.
- A student with a hearing impairment may need instructors to use voice amplification systems, or may need the School to provide a sign language interpreter.
- A student with diabetes may need periodic breaks to check his or her blood sugar level.

**Decision about accommodations, and ensuring implementation of accommodations** — The ADA Compliance Coordinator will decide the accommodations to be provided to the student. The Coordinator will consider any past accommodations that have been effective for the student, and will give primary consideration to the type of accommodation requested by the student. Alternate accommodations may be provided if there is an alternative accommodation that would be equally effective for the student.

The Coordinator will make a decision no later than two weeks after the student states the request for an accommodation. If the student does not submit documentation of a disability at the time the student requests an accommodation, the Coordinator will make a decision no later than two weeks after the student provides the documentation.

The Coordinator will list the approved accommodations in writing and provide this to the student. The Coordinator will inform the appropriate Learning Leaders and school staff of the accommodations they are responsible for providing to the student, how to provide the accommodations, and when to provide the accommodations. The Coordinator will keep a written record of these contacts about the student's accommodations. The Coordinator will verify that the accommodations are being implemented for the student through direct observation, report by the student, and/or documentation from The School staff. If the student informs the Coordinator that an accommodation is not being fully implemented, the Coordinator will immediately intervene with relevant staff members to ensure the accommodation is provided to the student.

After accommodations have been approved for a student, the Coordinator will make an appointment with the student for a time when the student's program is expected to change. The purpose of the appointment is to determine whether the student's accommodations should be changed when the student's program phase changes, or the type of instruction changes.

**Additional factors** — The School is not obligated to provide accommodations that would result in a fundamental alteration of The School's program. In this case, the Coordinator will promptly search for an equally effective alternate accommodation for the student that would not fundamentally alter the program. The Coordinator will offer the alternate accommodation to the student.

The School is not obligated to provide accommodations that would result in an undue financial or administrative burden on The School. If the Coordinator decides that a requested accommodation might impose such a burden, the Coordinator will discuss the issue with The School owner, who will take into account the overall financial resources of The School. The School owner will make the final decision, in accord with the requirements of Section 504 of the Rehabilitation Act and the Americans with Disabilities Act. If The School owner determines that the requested accommodation would be an undue burden, the Coordinator will promptly search for an equally effective alternate accommodation for the student and offer the alternate accommodation to the student.

### **Appeals by Students**

A student may appeal any accommodation decision made by the ADA Compliance Coordinator if the student disagrees with the decision. Here are some examples: A student may appeal the Coordinator's decision to deny a requested accommodation. A student may appeal a decision by the Coordinator to provide an alternate accommodation rather than the specific accommodation requested by a student. A student may appeal a decision by the Coordinator that the student has not presented sufficient documentation to support the requested accommodation. A student may also file an appeal when a school staff member fails to provide an approved accommodation, and the Coordinator has not effectively addressed the situation.

When a student wishes to file an appeal, the student must notify Mario Landino; Owner; 97 Washington Avenue, North Haven, CT 06473; (866) 942-5627; [laural@northhaven.paulmitchell.edu](mailto:laural@northhaven.paulmitchell.edu). The student must explain his/her reasons for disagreeing with the Coordinator's decision, or explain how the student's accommodation is not being implemented, and submit any relevant documentation.

Within five calendar days of receiving a student's appeal the Director will meet with the student and the Coordinator to discuss the issues presented by the student's appeal. If appropriate, the Director will also discuss the issues with other School staff members.

When a student appeals a decision made by the Coordinator, the Director will determine whether the Coordinator's decision should be revised or remain the same. If the decision is revised, the Director will ensure that the revised decision is implemented.

When a student files an appeal on the basis that an approved accommodation is not being implemented, the Director will determine whether the accommodation is being fully implemented, and if it is not, ensure that the accommodation is implemented. The Director will inform the student of the decision in writing no later than fourteen days after receiving the student's appeal.

## **Training and Mediation Responsibilities of the ADA Compliance Coordinator**

The ADA Compliance Coordinator at each campus will deliver disability training sessions for all campus staff members at least once each calendar year. In these training sessions the Coordinator will explain the basic requirements of Section 504 of the Rehabilitation Act and the Americans with Disabilities Act as they apply to The School. The Coordinator will address: The School's responsibility to provide accommodations to students with disabilities; how to appropriately interact with students with particular kinds of disabilities; how to go about implementing accommodations that the Coordinator has approved for students; how to support students with disabilities in The School's programs; that students with disabilities cannot be penalized for using approved accommodations. The Coordinator will keep a record of each training session.

The Coordinator may also provide trainings for students who wish to learn about The School's process for providing accommodations, or about The School's grievance procedures.

To help ensure that future campus staff members and students are aware of The School's policies, the Coordinator will make sure that the Accommodations Procedures and the Grievance Procedures are continually posted at the campus.

The Coordinator will assist students with disabilities who have concerns about implementation of their accommodations or their treatment by The School staff members or other students. At the request of a student, the Coordinator will informally mediate or attempt to resolve issues related to the student's disability. If this informal process does not resolve the student's concerns, the student may file a grievance as described in Section II below.

## **② Grievance Procedures for Students who have Complaints on the Basis of Disability**

Paul Mitchell The School is responsible for providing a grievance procedure to students who feel they have been discriminated against on the basis of disability. The grievance procedure provides students the opportunity to file a complaint. The School then has the responsibility to objectively investigate the allegations in the complaint and determine whether the student has been discriminated against. If The School determines that discrimination occurred, The School must take appropriate steps to correct the discrimination and prevent it from reoccurring.

***Grievance complaints*** — A student may file a grievance if the student feels he or she has been discriminated against because the student is disabled, or because the student is regarded as being disabled, or because the student has a record of being disabled. A student may also file a grievance if the student feels that he or she has been retaliated against for advocacy based on disability. Here are some examples of discrimination:

- An instructor or other students refer to the student in a derogatory way related to the student's disability.
- An instructor generally refers to students with particular types of disability in a derogatory way.
- Other students refuse to work with the student because the student is disabled.
- A School staff member refuses to provide a service to the student that the staff member provides to other students.
- A school staff member takes a negative action toward the student after the student asked for accommodations for a disability.
- A guest presenter at The School makes derogatory statements about students with disabilities, or states that students with disabilities can never be employed in the presenter's field.
- A student's request for accommodation was denied by The School, or an instructor did not implement an accommodation for the student that was approved by The School.



A student must file a grievance complaint within 90 days of the date the discriminatory act occurred, or within 90 days of the end of an informal attempt to resolve the complaint, whichever is later. The complaint must be written. In the complaint, the student must describe what happened and the dates the acts took place, and state who was involved. The student should explain why the student believes the acts were taken based on disability. The student should describe or provide copies of any relevant documents or emails, if available.

A student may ask the Campus ADA Compliance Coordinator to try and informally resolve the student's complaint before the student files a written complaint. However, the student is not required to try informal resolution before filing a written complaint.

The complaint must be sent to Mario Landino; Owner; 97 Washington Avenue, North Haven, CT 06473; (866) 942-5627; [laural@northhaven.paulmitchell.edu](mailto:laural@northhaven.paulmitchell.edu).

**Investigation of the Complaint** — When the Director receives a written complaint, the Director will immediately begin an objective investigation. The School has the right to contract with an independent investigator to conduct any investigation. Within seven days, the Director will discuss the allegations in the complaint with the student, and obtain any needed additional information from the student. The Director will obtain from the student the names of any persons the student believes will have relevant information. The Director will gather all information necessary to determine what took place. To do so, the Director will interview any School staff members or students who engaged in the actions or may have witnessed the actions that the student is complaining about. The Director will interview persons that the student stated may have relevant information. The Director will gather any relevant documents such as emails, student work or instructor's records. During the investigation, the Director will disclose the complaint, and confidential information about the student, only to the extent necessary to investigate the allegations of the complaint.

After reviewing all the evidence gathered, the Director will determine whether the student was treated differently from other students based on disability; or whether the student was harassed based on disability; or whether the student was retaliated against because the student advocated on the basis of disability; or whether the student was denied an accommodation that The School should have provided to the student.

**Written Decision** — The Director will provide the student with a written decision no later than sixty days after the date the student filed the complaint. The decision will state the determination reached by the Director at the conclusion of the investigation, and the reasons the Director reached that determination. If the Director concludes that the student was discriminated against on the basis of disability, the decision will state the types of remedial action that The School has taken or will take to correct the discrimination. The decision will also state how The School will prevent the discriminatory acts from occurring again.

**Appeals by Students** — If the student who filed the complaint disagrees with the decision made by the Director, or disagrees with the remedial action specified, the student may appeal the decision to The School Owner. The appeal must be written and sent to Mario Landino; Owner; 97 Washington Avenue, North Haven, CT 06473; (866) 942-5627; [laural@northhaven.paulmitchell.edu](mailto:laural@northhaven.paulmitchell.edu). The appeal must state the specific reasons that the student disagrees with the decision. Appeals must be filed no later than thirty days after the student receives the written decision from the Director.

The Owner will review all the information provided by the student in the appeal, the decision by the Director, the interview records made by the Director and the documents gathered by the Director. The Owner will issue a written decision to the student within fourteen days after receiving the student's appeal. The Owner will determine whether the decision should be revised or remain the same. If the Owner determines that the decision should be revised, the Owner will ensure that any necessary changes in the remedies are implemented.

## U.S. Department of Education

Students or The School staff who have questions or concerns about disability issues may contact the Office for Civil Rights (OCR), U.S. Department of Education. OCR enforces Section 504 of the Rehabilitation Act and the Americans with Disabilities Act as they apply to post-secondary educational institutions.

The OCR National Headquarters is located at:

**U.S. Department of Education, Office for Civil Rights  
Lyndon Baines Johnson Department of Education Bldg  
400 Maryland Avenue, SW  
Washington, DC 20202-1100**

Telephone: (800) 421-3481

FAX: (202) 453-6012; TDD: (877) 521-2172

Email: [OCR@ed.gov](mailto:OCR@ed.gov)

OCR has regional offices located throughout the country. To find the office for our state, you can check the OCR website at: <http://wdcrobcolp01.ed.gov/CFAPPS/OCR/contactus.cfm>, or call the telephone number above.

## STUDENT CONSUMER INFORMATION

Provisions of the Higher Education Amendment of 1976 require that effective July 1, 1977, each post-secondary institution which receives Federal Financial Aid funds must make certain student consumer information available to any enrolled or prospective student who request such information.

This section compiled by the Financial Aid office staff attempts to meet the requirements.

The school is approved for and participates in Federal PELL Grants, Subsidized Direct loans, Unsubsidized Direct Loans, and Parent PLUS loans. Such programs help to defray the costs of attending school for those students eligible for financial aid consideration.

Financial aid is any mechanism that reduces out of pocket costs that the students and/or parents must pay to obtain a specific post-secondary education. Put differently, financial aid is monies made available to help students meet the cost of the program. Financial aid includes grants and need and non-need loans.

Need-based financial aid is available to families that demonstrate a financial need for additional resources. The formula below is used to determine how much financial need a student has:

$$\text{Cost of Attendance} - \text{Expected Family Contribution (EFC)} = \text{Financial Need}$$

Non-Need is the difference between the cost of education and Financial Need.

Based on these calculations Federal Aid may not cover all the cost of attendance.

All financial aid is awarded to students who qualify based on the following:

- ❶ Criteria making a student ELIGIBLE includes citizen or permanent non-citizen alien recipient codes I- 151, I-551, and I-94.
- ❷ Criteria making a student INELIGIBLE includes codes F-1, F-2, J-1, J-2; students who are in federal loan default; students who receive grant overpayments; or male students who meet Selective Service registration criteria, but are not registered.

***If you get a student loan, you are responsible for repaying the loan amount, plus any interest.***

## STUDENT AND EMPLOYEE ANTI-HARASSMENT AND DISCRIMINATION POLICY

Paul Mitchell The School North Haven is committed to providing a work and school environment free of unlawful harassment or discrimination. In furtherance of this commitment, all students and employees are required to take our mandatory Sexual Harassment and Prevention Training upon starting in school and then in January of each year. School policy prohibits harassment or discrimination based on race, religion, creed, color, national origin, ancestry, sex (including pregnancy, childbirth or related medical conditions), military or veteran status, physical or mental disability, medical condition, marital status, age, sexual orientation, gender, gender identity or expression, genetic information or any other basis protected by the federal, state or local law. Additionally, in accordance with Title IX of the Education Amendments of 1972, Paul Mitchell The School North Haven prohibits discrimination based on sex, which includes sexual harassment and sexual violence, and Paul Mitchell The School North Haven has jurisdiction over Title IX complaints.

Paul Mitchell The School North Haven's anti-harassment policy applies to all persons involved in the operation of Paul Mitchell The School North Haven, and prohibits unlawful harassment by any employee of Paul Mitchell The School North Haven, as well as students, customers, third parties, vendors or anyone who does business with Paul Mitchell The School North Haven. It further extends to prohibit unlawful harassment by or against students. Any employee, student or contract worker who violates this policy will be subject to disciplinary action. To the extent a customer, vendor or other person with whom Paul Mitchell The School North Haven does business engages in unlawful harassment or discrimination, Paul Mitchell The School North Haven will take appropriate corrective action. The grievance procedure will provide that complaints may be filed about discrimination in any academic, educational, extracurricular, athletic or other programs operated or sponsored by, or related to, Paul Mitchell The School North Haven, whether the programs take place on the campus of a school, during a school-sponsored field trip, or other off-campus events.

As part of Paul Mitchell The School North Haven's commitment to providing a harassment-free working and learning environment, this policy shall be disseminated to Paul Mitchell The School North Haven community through publications, Paul Mitchell The School North Haven website, new employee orientations, student orientations, and other appropriate channels of communication. Paul Mitchell The School North Haven will provide training to key staff members to enable Paul Mitchell The School North Haven to handle any allegations of discrimination and harassment, including sexual harassment or sexual violence, promptly and effectively. Paul Mitchell The School North Haven will respond quickly to all reports, and will take appropriate action to prevent, to correct, and if necessary, to discipline behavior that violates this policy.

### Definitions

Sex Discrimination is defined as treating individuals differently on the basis of sex with regard to any aspect of services, benefits, or opportunities Paul Mitchell The School North Haven provides such as:

- ❶ Treat a person differently in determining whether he or she satisfies any requirement or condition for the provision of an aid, benefit, or service;
- ❷ Provide different aid, benefits, or services or provide aid, benefits, or services in a different manner;
- ❸ Deny any person an aid, benefit, or service
- ❹ Subject any person to separate or different rules of behavior, sanctions, or other treatment in providing an aid, benefit, or service
- ❺ Aid or perpetuate discrimination against any person by providing significant assistance to any agency, organization, or person which discriminates on the basis of sex in providing any aid, benefit or service to students or employees;
- ❻ Otherwise limit any person in the enjoyment of any right, privilege, advantage, or opportunity.

Sexual Harassment is defined as unwelcome conduct of a sexual nature. It includes unwelcome sexual advances, requests for sexual favors, and other verbal, nonverbal, or physical conduct of a sexual nature. Sexual harassment is conduct that explicitly or implicitly affects a person's employment or education or interferes with a person's work or educational performance or creates an environment such that a reasonable person would find the conduct intimidating, hostile or offensive.

Sexual Violence is defined as physical sexual acts engaged in without the consent of the other person or when the other person is unable to consent to the activity. Sexual violence includes sexual assault, rape, battery, and sexual coercion; domestic violence; dating violence; and stalking.

Domestic Violence is defined as abuse committed against an adult or a minor who is a spouse or former spouse, cohabitant or former cohabitant, or someone with whom the abuser has a child, has an existing dating or engagement relationship, or has had a former dating or engagement relationship.

Dating Violence is defined as abuse committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim.

Sexual Assault occurs when a physical sexual activity is engaged in without the consent of the other person or when the other person is unable to consent to the activity. The activity or conduct may include physical force, violence, threat, or intimidation, ignoring the objections of the other person, causing the other person's intoxication or incapacitation through the use of drugs or alcohol, and taking advantage of the other person's incapacitation (including voluntary intoxication).

Stalking is behavior in which a person repeatedly engages in conduct directed at a specific person that places that person in reasonable fear of his or her safety or the safety of others.

Consent is informed, voluntary and revocable. Consent is an affirmative, unambiguous, and conscious decision by each participant to engage in mutually agreed-upon sexual activity. It must be given without coercion, force, threats or intimidation. Consent must be ongoing throughout a sexual encounter and can be revoked at any time. Once consent is withdrawn, the sexual activity must stop immediately.

## **Prohibited Conduct**

This policy strictly prohibits sexual or other unlawful harassment or discrimination as well as sexual violence, as defined above. Sexual or other unlawful harassment or discrimination includes any verbal, physical or visual conduct based on sex, race, age, national origin, disability, color or any other legally protected basis if:

- ① submission to such conduct is made either explicitly or implicitly a term or condition of an individual's education or employment;
- ② submission to or rejection of such conduct by an individual is used as a basis for decisions concerning that individual's education or employment; or
- ③ it creates a hostile or offensive environment, which means the alleged conduct is sufficiently serious to limit or deny a student's or ability to participate or benefit from the student's education program.

Unlawful harassment or discrimination may include racial epithets, slurs and derogatory remarks, stereotypes, jokes, posters or cartoons based on race, national origin, age, disability, marital status, sex or other legally protected categories.

Sexual harassment is conduct based on sex, whether directed towards a person of the opposite or same sex, and may include explicit sexual propositions, sexual innuendo, suggestive comments, sexually oriented "kidding" or "teasing", practical jokes, jokes about or displays of obscene printed or visual material, questions about sexual fantasies, preferences or history, and physical contact such as patting, pinching, or intentionally brushing against another person's body.

Gender-based harassment, including acts of verbal, nonverbal or physical aggression, intimidation, or hostility based on sex or sex-stereotyping are strictly prohibited, even if those acts do not involve conduct of a sexual nature.

## Complaint/Grievance Procedure

The following grievance procedures shall be used to address sex discrimination complaints filed by students/employees or complaints filed on their behalf against employees, other students, or third parties.

If you believe that you have experienced or witnessed harassment or sexual violence, notify your Learning Leader, supervisor, Paul Mitchell The School North Haven Owner, or the Title IX Coordinator as soon as possible after the incident. Do not allow an inappropriate situation to continue by not reporting it, regardless of who is creating the situation. No employee, contract worker, student, vendor or other person who does business with Paul Mitchell The School North Haven is exempt from the prohibitions in this policy. Supervisors will refer all harassment complaints to the Title IX Coordinator for student-related complaints and to Paul Mitchell The School North Haven Owner if the complaint involves an employee. In order to facilitate the investigation, your complaint should include details of the incident or incidents, names of the individuals involved and names of any witnesses. A sex discrimination complaint should be filed within 180 days from the date of the alleged discriminatory incident. Upon receiving any report of discrimination, including harassment, regardless of the filing date or when the school receives notice, the school will take steps to prevent recurrence of discrimination and correct its discriminatory effects on the student, and on others, if appropriate. All documentation pertaining to the complaint/grievance will be confidential. The complaint/grievance once received will be maintained in the student's and/or employee's permanent file, which has limited staff access, this includes verbal complaints.

All complaints involving a student will be referred to the campus's Title IX Coordinator. The Title IX Coordinator is listed below and has the responsibility of overseeing all Title IX complaints and identifying and addressing any patterns or systemic problems that arise during the review of such complaints.

The Grievant/Complainant may use the Title IX Grievance Form, but it is not required, to file a Title IX discrimination complaint.

<b>Title IX Coordinator:</b> Laura Landino- Director 97 Washington Ave. North Haven, CT 06473 laural@northhaven.paulmitchell.edu 203-985-0222	<b>School Owner: (for complaints involving employees)</b> Mario Landino 97 Washington Ave. North Haven, CT 06473 mariol@northhaven.paulmitchell.edu 203-985-0222
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Paul Mitchell The School North Haven ensures that its employee(s) designated to serve as Title IX Coordinator(s) have adequate training on what constitutes sexual harassment, including sexual violence, and that they understand how Paul Mitchell The School North Haven's grievance procedures operate. Because complaints can also be filed with the School Owner, these employees also receive training on Paul Mitchell The School North Haven's grievance procedures.

## Investigation of Complaints

In response to all complaints, Paul Mitchell The School North Haven promises prompt and equitable resolution through a reliable and impartial investigation of complaints, including the opportunity for both parties to present witnesses or other evidence. The time necessary to conduct an investigation will vary based on complexity but will generally be completed within sixty (60) days of receipt of the complaint. If a complainant requests confidentiality, Paul Mitchell The School North Haven will take all reasonable steps to investigate and respond to the complaint consistent with the request. If a complainant insists that his or her name or other identifiable information not be disclosed to the alleged perpetrator, Paul Mitchell The School North Haven will inform the complainant that its ability to respond may be limited.

The preponderance of the evidence standard will apply to investigations, meaning Paul Mitchell The School North Haven will evaluate whether it is more likely than not that the alleged conduct occurred. Both parties will receive written notice of the outcome of the complaint within 60 days of receipt of complaint. Written notice will include:

- ① Whether Paul Mitchell The School North Haven found that the alleged conduct occurred, and whether it constituted discrimination.
- ② Any individual remedies offered or provided to the complainant or any sanctions imposed on the respondent that directly relate to the complainant. The respondent's version will not include individual remedies offered or provided to the complainant unless the remedy directly involves the respondent.
- ③ Any other steps Paul Mitchell The School North Haven took to eliminate the hostile environment, if Paul Mitchell The School North Haven found one to exist, and prevent recurrence.

During the investigation, Paul Mitchell The School North Haven will provide interim measures, as necessary, to protect the safety and wellbeing of students and/or employees involved. Examples of temporary and permanent measures to protect the complainant as necessary are:

- ① No contact order
- ② Change academic situations as appropriate with minimum burden on the complainant
- ③ Counseling
- ④ Health and mental services
- ⑤ Escort services
- ⑥ Academic support
- ⑦ Retake a program or withdraw without penalty

If Paul Mitchell The School North Haven determines that unlawful harassment or sexual violence has occurred, immediate appropriate corrective action will be taken in accordance with the circumstances involved, and Paul Mitchell The School North Haven will take steps to prevent the recurrence of any harassment or discrimination. Any employee determined by Paul Mitchell The School North Haven to be responsible for unlawful harassment or discrimination will be subject to appropriate disciplinary action, up to and including termination.

Remedies for student-related claims may include, but are not limited to, an order to stay away, suspension or expulsion.

To initiate a criminal investigation, reports of sexual violence should be made to "911" or local law enforcement. The criminal process is separate from Paul Mitchell The School North Haven's disciplinary process. To the extent that an employee or contract worker is not satisfied with Paul Mitchell The School North Haven's handling of a harassment or discrimination complaint, he or she may also contact the appropriate state or federal enforcement agency for legal relief.

Paul Mitchell The School North Haven should make appropriate referrals to law enforcement. Paul Mitchell The School North Haven will also notify complainants of the right to proceed with a criminal investigation and a Title IX complaint simultaneously.

Paul Mitchell The School North Haven will not wait for the criminal investigation or criminal proceeding to be concluded before beginning its own investigation.

### **Retaliation Prohibited**

Paul Mitchell The School North Haven prohibits any form of retaliation, intimidation or harassment against any individual who filed or otherwise participated in the filing or investigation of a complaint of discrimination. Any individual who believes he/she has been subjected to retaliation may file a separate complaint under this procedure.



## **Reporting Requirements**

Victims of sexual misconduct should be aware that School administrators must issue timely warnings for incidents reported to them that pose a substantial threat of bodily harm or danger to other members of the campus community. Paul Mitchell The School North Haven will make every effort to ensure that a victim's name and other identifying information is not disclosed, while still providing enough information for community members to make safety decisions in light of the danger. Paul Mitchell The School North Haven reserves the right to notify parents/guardians of dependent students regarding any health or safety risk, or a change in student status.

## **Additional Information**

Paul Mitchell The School North Haven does not allow conflicts of interest (real or perceived) by those handling the procedures. The school does maintain all documentation of any proceeding. The school will inform the students at regular intervals of the status of the investigation. The school will disallow evidence of past relationships.

Employees should contact Paul Mitchell The School North Haven Director for more information or any questions related to this policy. Students may contact the Title IX Coordinator with any questions related to this policy. In addition, the U.S. Department of Education Office for Civil Rights ("OCR") investigates complaints of discrimination, including harassment of students in educational programs or activities. This agency may serve as a neutral fact finder and will attempt to facilitate the voluntary resolution of disputes with the parties. For more information, visit the OCR website at:  
<http://www.hhs.gov/ocr/>.



## SEXUAL HARASSMENT POLICY

Paul Mitchell The School North Haven is committed to maintaining a working and learning environment that provides for fair and equitable treatment, including freedom from sexual harassment. This policy covers anyone who engages in sexual harassment on school property or at school activities.

Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal and/or physical conduct of a sexual nature, when:

- ❶ Submission to the conduct or communication is either explicitly or implicitly made a term or condition of an individual's employment, work opportunity, education, or other benefit;
- ❷ Submission to or rejection of the conduct or communication is used as a factor for employment decisions or other school-related decisions affecting an individual; and/or
- ❸ Such conduct or communication has the purpose or effect of substantially interfering with an individual's work or school performance or creates an intimidating, hostile, or offensive work or school environment.

Sexual harassment can occur between staff to student, student to staff, student to student, staff to staff, female to male, male to female, female to female, and male to male. Administration will take prompt, equitable, and remedial action on reports and complaints that come to the attention of school personnel, either formally or informally. Allegations of criminal misconduct will be reported to the appropriate law enforcement agency.

Sexual harassment may include but is not limited to:

- ❶ Verbal harassment or abuse of a sexual nature
- ❷ Subtle pressure for sexual activity
- ❸ Inappropriate or unwelcome touching, patting, or pinching of a sexual nature
- ❹ Intentional brushing against a student's or an employee's body
- ❺ Demanding sexual favors accompanied by implied or overt threats concerning an individual's employment or educational status
- ❻ Demanding sexual favors accompanied by implied or overt promises of preferential treatment with regard to an individual's employment or educational status
- ❼ Use of sexually or gender-degrading words or comments, verbal or written (e.g., graffiti)
- ❽ Display in the school, on school grounds, or at school-sponsored events of sexually suggestive pictures
- ❾ Leering of a sexual nature
- ❿ Spreading of sexual rumors

Engaging in sexual harassment will result in appropriate discipline or other appropriate sanctions against offending students, staff, or contractors. Anyone else engaging in sexual harassment on school property or at school activities will have their access to school property and activities restricted or revoked, as appropriate.

The school shall respect the confidentiality of the complainant and the individual(s) against whom the complaint is filed as much as possible, consistent with the school's legal obligations and the necessity to investigate the allegations and take disciplinary action when the conduct has occurred.

Retaliation is prohibited against any person who makes a complaint or is a witness under this policy and will result in appropriate disciplinary action against the person responsible for the retaliation. Individuals who knowingly report or corroborate false allegations will be subject to appropriate disciplinary action.

Each staff member is responsible to immediately report alleged discrimination and/or harassment to his/her supervisor or other appropriate school personnel. Staff members who fail to take prompt action to report allegations or violation(s) of this policy may be subject to disciplinary action up to and including termination.

## **HARASSMENT, INTIMIDATION, BULLYING, AND DISCRIMINATION POLICY**

Paul Mitchell The School North Haven is committed to maintaining a working and learning environment that provides for fair and equitable treatment, including freedom from bullying, harassment, intimidation, and discrimination of any kind. This policy includes anyone who engages in such behavior on school property, at school activities, or an electronic act through the use of cell phones, computers, personal communication devices, or other electronic gaming devices.

Harassment, intimidation, bullying, and discrimination may take many forms, including verbal aggression and name calling; physical aggression; relational aggression; graphic and written statements, which may include use of cell phones, computers, or gaming systems; and other conduct that may be physically threatening, harmful, or humiliating. Harassment, intimidation, bullying, and discrimination include intent to harm, they are directed at a specific target, and typically involve repeated incidents. Harassment, intimidation, bullying, and discrimination create a hostile environment and will not be tolerated in Paul Mitchell Schools.

Such conduct or communication has the purpose or effect of substantially interfering with an individual's work or school performance and creates an intimidating, hostile, or offensive work or school environment. Harassment, intimidation, bullying and discrimination can interfere and limit a person's ability to participate in or benefit from the services, activities, or opportunities offered by the Paul Mitchell School. Administration will take prompt, equitable, and remedial action on all reports and complaints that come to the attention of school personnel, either formally or informally. Allegations of criminal misconduct will be reported to the appropriate law enforcement agency.

Engaging in harassment, intimidation, bullying or discrimination will result in appropriate discipline or other appropriate sanctions against offending students, staff, or contractors. Anyone engaging in these behaviors on school property or at school activities will have their access to school property and activities restricted or revoked, as appropriate.

The school shall respect the confidentiality of the complainant and the individual(s) against whom the complaint is filed as much as possible, consistent with the school's legal obligations, state laws and policies, and the necessity to investigate the allegations and take disciplinary and/or restorative action to resolve the problem.

Retaliation is prohibited against any person who makes a complaint or who is a witness under this policy and will result in appropriate disciplinary action against the person responsible for the retaliation. Individuals who knowingly report or corroborate false allegations will be subject to appropriate disciplinary and /or restorative action. Each staff member is responsible for immediately reporting alleged harassment, intimidation, bullying or discrimination to his/her supervisor or other appropriate school personnel. Staff members who fail to take prompt action to report allegations or violation(s) of this policy may be subject to disciplinary and/or restorative action up to and including termination.

For a list of state anti-bullying laws and policies please go to: [www.stopbullying.gov](http://www.stopbullying.gov).

## COPYRIGHT MATERIAL POLICY FOR PAUL MITCHELL THE SCHOOL NORTH HAVEN

All material in this program is, unless otherwise stated, the property of Paul Mitchell The School North Haven. Reproduction or retransmission of the materials, in whole or in part, in any manner, without the prior written consent of the copyright holder, is a violation of copyright law.

At Paul Mitchell The School North Haven we abide by the provisions of the federal Digital Millennium Copyright Act (DMCA), which requires prompt response to claims of copyright infringement by copyright holders or their agents. If the school receives an allegation of copyright infringement based on your use of the school's computers, the matter will be referred to the school director for further investigation. If you are found responsible after meeting with the school director, you are subject to disciplinary action including loss of network access, suspension or termination from school, and/or restitution or community service.

The Internet is an essential tool in everyone's lives for both academic and everyday pursuits. Along with these benefits come responsibilities. One of the most critical is conforming to the copyright laws governing music, movies, games, and software over the Internet. You must have the consent of the copyright holder to make copies.

The consequences of copyright infringement also extend outside of the school. Copyright holders may assess civil liability and even criminal prosecution. Recently, the Recording Industry Association of America (RIAA) has adopted the practice of sending schools pre-litigation settlement letters to be forwarded to individuals offering them "the opportunity to resolve copyright infringement claims against them at a discounted rate." Published reports indicate that the minimum settlement is \$3,000.00 per case.

Another reason to be careful with file-sharing programs is that the installation procedures for most of them enable default open access worldwide to information on your system; thus, the integrity of your computer and personal information can be compromised through illegal file sharing, including making you vulnerable to identity theft.

To facilitate student access to legal sources of music and video online, we have listed a couple of sites below:

- ❶ **iTunes:** This Apple store works with both Windows and Mac operating systems. Currently, over 99% of their song catalog is "unlocked," meaning you can transfer the songs to any device or computer you own.
- ❷ **eMusic.com:** This site features mostly independent and jazz/blues music. They offer low prices for signing up (up to 45 songs for free), and a good portion of their catalog can be purchased for about \$0.50 to \$0.89/song.
- ❸ **Netflix.com:** For about \$7.99/month, you can set up an online list of over 20,000 movies that can be streamed directly to your computer.

## **SOCIAL NETWORKING POLICY**

Paul Mitchell School respects the rights of students to use social media during their personal time. Social media includes all forms of publicly accessible communications which include, but are not limited to, written and verbal communications (including podcast and video uploads) and all forms of electronic communication including discussion groups, forums, news groups, e-mail distribution, blog postings, and or social networking sites (such as Facebook, MySpace, Twitter, You Tube, Friendster, etc.) . Students are personally responsible for the content they publish on social networking sites. Students are expected to treat each other with fairness and respect, consistent with the Paul Mitchell Schools culture.

Paul Mitchell Schools does not permit ethnic slurs, personal insults, obscenity, and intimidation, cyber bullying or engaging in conduct that would be unbecoming of a Paul Mitchell Future Professional and misrepresent Paul Mitchell culture. Paul Mitchell Schools reserves the right to request the removal of any posts at its discretion and take necessary disciplinary action as appropriate.

## **REGULATORY AND ACCREDITATION AGENCIES**

The following institutions license and regulate our institution:

### **State of Connecticut Department of Public Health Hairdressing/Barbering**

410 Capitol Avenue  
Hartford, CT 06314-0308  
(860) 509-7569

### **National Accrediting Commission of Career Arts & Sciences, Inc. (NACCAS)**

3015 Colvin Street  
Alexandria, VA 22314  
(703) 600-7600

Nationally accredited by National Accrediting Commissions of Career Arts & Sciences, Inc (NACCAS). The National Accrediting Commission of Career Arts and Sciences (NACCAS) is recognized by the United States Department of Education as a national accrediting agency for postsecondary school and departments of cosmetology arts and sciences, and massage therapy.

If you are interested in reviewing or receiving a copy of the school's state license/approval or a copy of the school's letter of accreditation, please contact the school director.

The Campus Crime Report is provided to the each student prior to enrollment. The Campus Crime Statistics are updated annually (October). If you are interested in reviewing or receiving a copy of the school's Campus Crime Report, please see the school director and/or the Financial Aid Office.

### **Veteran (VA)**

Paul Mitchell The School North Haven is approved by the Connecticut State Approving Agency/Office of Higher Education to enroll qualified veterans and their dependents to use their GI Bill educational benefits. Veterans and their dependents should call 888-GIBILL-1 or use the "Ask A Question" feature on the [www.GIBILL.va.gov](http://www.GIBILL.va.gov) website to inquire about their application and claim status.

## **AFFILIATIONS AND ASSOCIATIONS**

Paul Mitchell Partner School Program  
Connecticut Association of Professional Financial Aid Administrators  
American Association of Cosmetology  
Dermal Institute

## GRIEVANCE POLICY

In the event a student has a concern or grievance that cannot be resolved with the student's immediate Learning Leader or Education Leader, the student must file the concern in written form. The complaint will then be referred to the school's Management Team, which consists of the director, the school owners, sales leader, and Future Professional Advisor. The team will receive and attempt to resolve each complaint or concern within 21 days of receiving the written complaint. If more information is needed, a letter requesting the additional information will be sent to the student. If no further information is needed, the team will determine a resolution and notify the student in writing within 15 calendar days of the steps taken to correct the concern or an explanation as to why no action was required. The school will maintain records of the complaint and response in accordance with the published record retention policy. Students will not be subject to adverse actions by any school official as a result of initiating a complaint.

Students should follow the above process; however, the student may, at any time, file a complaint with the school's accrediting agency, or the U.S. Department of Education.

Students will not be subject to retribution upon filing a complaint.

If your complaints can not be resolved with the school you may file an inquiry or complaint with the Office of Higher Education, 61 Woodland Street, Hartford, CT 06105 or by calling (860) 947-1816.

***The School does not have any policy nor act in any manner which discourages or prohibits the filing of inquiries or complaints regarding the school's operations with the Executive Director of Higher Education***

Paul Mitchell The School will maintain records of the grievance and response in accordance with the published record retention policy.

***Upon request, the school will provide its annual Campus Security Safety Policy and Fire Safety Report or a prospective student or prospective employee can visit the schools website at:***

***[northhaven.paulmitchell.edu/programs/useful links](http://northhaven.paulmitchell.edu/programs/useful links)***

## SCHOOL ADMINISTRATION AS OF DECEMBER 2016

**Owners:** North Haven Academy LLC. (Mario and Laura Landino)

**Director:** Laura Landino

**Admissions Leader:** Samantha Wasef

**Financial Aid Leader:** Nicole Lindhurst

**Future Professional Advisor:** Quinia Gibson

**Learning Leaders:** Jemma Herd, Melanie Leonard, Ashley Brindisi, Danielle Piniarski, Melissa Daley, Cassandra Zappulla, Quiana Gibson, Shay Golet, Maya Raza, Adrienne Blum

**Esthetic Learning Leaders:** Laura Vita and Melissa Alvarez